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SOVRAN NRECAJ

THIRD ANNUAL SUMMARY REPORT

Property Rights Program (PRP)
FY 2017
(October 2016 – September 2017)

OCTOBER 2017

DISCLAIMER

The author's views expressed in this publication do not necessarily reflect the views of the United States Agency for International Development or the United States Government.

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Cover Photo: Photo selected as the First Prize winner of a photography contest on property rights as a human right, held in conjunction with a launch event of the Property Rights Program's newest round of highly regarded video public service announcements on the importance of gender equality, particularly as it pertains to property inheritance.

TABLE OF CONTENTS

ACRONYMS AND ABBREVIATIONS	I
EXECUTIVE SUMMARY	I
HIGHLIGHTS FOR YEAR THREE	1
CHALLENGES AND OPPORTUNITIES FOR YEAR FOUR	7
Challenges	7
Opportunities	8
KEY ACTIVITIES CARRIED OUT IN YEAR THREE	9
Close Coordination with the EU-Funded “Civil Code Phase 2” Project	12
Making EU Valuation Standards Available in Kosovo in Albanian and Serbian	12
Meeting with New GIZ Project on Land Consolidation and Spatial Planning	12
Discussion of National Strategy with UNHCR	12
PRP Briefs EU Project on KPCVA and Related Matters	12
KJC Approves PRP’s Recommendations on Next Steps to Improve Caseload Management Based on PRP’s Extensive Empirical Findings	13
PRP Makes Presentation to USAID Mission Director on Work to Improve Caseload of Property Cases and Prevent Backlog	13
Applying Modern Caseload Management Methods in the Courts of Merit	13
Gathering Empirical Data to Determine the Impact of Piloted CFM Reforms in the CoM’s	16
Developing “A Practical Guide for Improving Caseload Management of Property Rights Cases and Other Civil Cases”	17
New Initiative Begun to Make Available to Kosovo Judges and Policymakers Property Rights Caseload of European Court of Human Rights	17
Workshop with the Kosovo Bar Association to Train Trainers and Support Property Rights Instruction	18
Coordination with the USAID Justice Sector Strengthening Program and the USAID Contract Law Enforcement Program	18
PRP Conducts Second National Survey on Property Rights; Results Show Positive Trends	18
PRP Continues Media Campaign on Equal Property Rights with New PSA’s	20
PSA’s Receive High Exposure	21
Reaching Out to Roma Community	21
PRP Conducts New Billboard Campaign to Complement Media Campaign	21
Visibility Event Held to Launch New Round of PSA’s, Using Art to Convey the Message	22
PRP Develops Puppet Show for Grade-Schoolers on Girls’ and Boys’ Equal Property Rights	22
Event to Celebrate International Day of the Girl Child	22
Official Reception Held in Viti/Vitina to Commemorate International Women’s Day	22
Roundtable Discussion on Women’s Property Rights in Štrpce/Shtërpçë	23
Joint Activity Held with Kosovo Bar Association and Forum of Women Judges to Mark International Women’s Day	23
Conference Held with Viti/Vitina High Schoolers to Mark Constitution Day (April 10)	23
Outreach Events in Dragash/Dragaš on Equal Property Rights	23
Presentation on Property Rights Issues to High School Students in Shtërpçë/Štrpce	24
Supporting Preparations for US Ambassador’s Fact-Finding Trip	24
Numerous Interviews on Property Rights Issues	24
Facilitating Civil Society’s Engagement on Inheritance Reforms	24
Supporting E4E Sub-Grantees in Carrying Out Their Activities	25
Op-Ed Piece Submitted for USAID/Washington’s PR Coverage of Kosovo	25
PRP and the Municipality of Viti/Vitina Receive Ms. Dianna Palequin, Country Assistance Coordinator for US State Department, During Her 3-Day Visit to Kosovo	25
PRP Receives USAID Approval to Expand Activities to Shtërpçë/Štrpce	26
PRP Produces and Disseminates Public Information Brochures on Property Registration	26
Launch Event in Viti/Vitina to Unveil Public Information Brochures	27
Recommendations Presented to Municipal Officials for Improving Citizen Services	27

PRP Initiative to Safeguard Cadastral Archives Against Damage and Loss	27
PRP Launches Innovative e-Kiosk Initiative	27
Introductory Meeting with Dragash/Dragaš Municipal Officials to Explore Avenues for Cooperation	28
Dissemination of Popular Public Information Brochures on Property Registration at Outdoor Event in Dragash/Dragaš Municipality	28
Local Activities to Improve the Property Rights Regime at the Municipal Level	28
PRP Initiates Research on Property Registration Statistics	29
PRP Receives Certificate of Appreciation from Viti/Vitina Municipality	29
KEY ACTIVITIES PLANNED FOR YEAR FOUR	30
OBJECTIVE 1: BETTER COORDINATION AND POLICY PRIORITIES	30
OBJECTIVE 2: IMPROVED COURT PROCESSES RELATED TO PROPERTY CLAIMS	30
OBJECTIVE 3: ENHANCE WOMEN’S RIGHTS TO USE PROPERTY IN PRACTICE	31
OBJECTIVE 4: IMPROVED COMMUNICATION, ACCESS TO INFORMATION AND UNDERSTANDING OF PROPERTY RIGHTS	31
PROJECT SPECIFIC PERFORMANCE INDICATORS	32
PROJECT STAFF	39
ANNEX I: NSPR LEGISLATION TABLE	40

ACRONYMS AND ABBREVIATIONS

AI	Administrative Instruction
AP	Action Plan of the National Strategy on Property Rights
ATRC	Advocacy Training & Resource Center
BIRN	Balkan Investigative Reporting Network
CCP2	Civil Code Phase 2 Project
CDCS	Country Development Cooperation Strategy
CFM	Caseflow Management
CLE	Contract Law Enforcement Project
CoMs	Court(s) of Merit
CMO	Case Management Office
CSO	Civil Society Organization
DO	Development Objective
DP	Displaced Person
ECHR	European Court of Human Rights
E4E	Engagement for Equity
EU	European Union
GIZ	Deutsche Gesellschaft für Internationale Zusammenarbeit
GoK	Government of Kosovo
HUDOC	Human Rights Documentation
IDP	Internally Displaced Person
IQC	Indefinite Quantity Contract
IR	Intermediate Result
JSSP	Justice System Strengthening Program
KBA	Kosovo Bar Association
KCA	Kosovo Cadastral Agency
KJC	Kosovo Judicial Council
KPCVA	Kosovo Property Comparison and Verification Agency
KW4W	Kosova Women for Women
LAs	Legal Associates
MCO	Municipal Cadastral Office
MGO	Municipal Gender Officer
Moj	Ministry of Justice
NSPR	National Strategy on Property Rights
OSCE	Organization for Security and Cooperation in Europe
PRP	Property Rights Program
PSA	Public Service Announcement

RFQ	Request for Quotation
RTK	Radio Television of Kosovo
SPO	Strategic Planning Office
SSPL	Strengthening Spatial Planning and Land Reform in Kosovo Project
STTA	Short-Term Technical Assistance
STARR	Strengthening Tenure and Resource Rights
UNFPA	United Nations Population Fund
UNHCR	United Nations High Commissioner for Refugees
UNMIK	United Nations Interim Administration Mission in Kosovo
USAID	United States Agency for International Development
USG	United States Government

EXECUTIVE SUMMARY

The absence of an effective property rights framework in Kosovo weakens democratic governance, impacts human rights, disempowers women and impedes sustainable economic growth. The USAID/Kosovo Property Rights Program assists the Government of Kosovo to develop and implement its National Strategy on Property Rights (the National Strategy) and strengthen property rights legislation; supports the development of improved court procedures to efficiently adjudicate property claims and disputes; conducts public outreach campaigns to prompt changes in social attitudes and behavior concerning the ability of women to exercise their property rights and works closely with civil society organizations to support related activities; and improves service delivery in municipalities to increase the general public's understanding of property rights and make it easier for citizens to exercise their property rights.

With the GoK adopting the National Strategy in January 2017, PRP is now working closely with all relevant GoK bodies to support the development of the legislation to help the GoK to strengthen the property rights legal framework by ensuring it is harmonized and well-integrated.

PRP is working closely with the Kosovo Judicial Council (KJC) and four Courts of Merit (CoMs) to develop and pilot improved court procedures related to property claims and will also help courts remove constraints in practice that women face in inheriting property. PRP assistance to improve court performance also informs the development of more consistent judicial practice in adjudicating property claims. Results produced by PRP in these areas contribute to achieving USAID/Kosovo's Country Development Cooperation Strategy Development (CDCS) Objective 1 "Improved Rule of Law and Governance that Meets Citizens' Needs." Improved legislation and court procedures also support creation of an Improved Economic Governance and Business Environment under the CDCS Development Objective 2 "Increased Investment and Private Sector Employment."

PRP is continuing its national media campaign and grassroots public outreach activities in Kosovo communities to prompt changes in social attitudes and behaviors inhibiting women from inheriting and owning property. PRP also provides technical assistance to Civil Society Organizations (CSOs) to develop and implement activities aimed at supporting women's property rights and to complement PRP's public outreach activities.

At the municipal level, PRP is working with local administrations to improve their own practices and procedures related to property rights; provide useful legal information to their citizens to enable them to more efficiently transact their rights to property; and engage more effectively with their communities on property rights issues.

HIGHLIGHTS FOR YEAR THREE

OBJECTIVE I: BETTER COORDINATION AND POLICY PRIORITIES

GOVERNMENT OF KOSOVO APPROVES NATIONAL STRATEGY ON PROPERTY RIGHTS

On January 18, 2017 the Government of Kosovo approved the National Strategy on Property Rights, along with its Action Plan. The Action Plan indicates, for each strategic objective, the specific measures, activities and sub-activities required to implement the National Strategy, indicators to monitor implementation, the institutions responsible for each action, and the expected costs of implementation.

The GoK approval of the National Strategy capped an eighteen month process of research analysis, review and discussion, involving over 140 representatives of GoK institutions and civil society and producing over 150 pages of analysis. The EU praised this inclusive process as a model to be followed by future EU projects.



(top) US Ambassador Greg Delawie delivering remarks at the Swiss Diamond Hotel for the formal launching of the National Strategy on Property Rights. (bottom) Children's choir "Okarina" performing a musical number to kick-off the program.

PI COMMUNICATIONS FOR USAID PRP

HIGH-VISIBILITY LAUNCH EVENT HELD TO ANNOUNCE THE ADOPTION OF THE NATIONAL STRATEGY

The launch event was held on, February 10, 2017, and, at the suggestion of USAID, at the Swiss Diamond Hotel. The event featured remarks by the US Ambassador, the First Deputy Prime Minister, and the Minister of Justice. It opened with the performance of the well-known song "Era" (The Wind) performed by the children's choir, Okarina, and also featured a brief video with clips from participants who helped develop the National Strategy. The event ended with a brief presentation on the National Strategy given by Mr. Lulzim Beqiri, who served as Chair of the Core Technical Group.

NEW GOK SUPPORTS IMPLEMENTATION OF NATIONAL STRATEGY

The new government, which assumed office on September 9, 2017, has indicated that property rights reform is a high priority. This is reflected in the Government's Program; in its legislative agenda for 2017, which contains six

pieces of property rights legislation; and by statements made by new ministers and officials at introductory meetings with USAID. The new GoK has already approved the "inheritance package" of legislation and submitted to the Parliament for adoption.

IMPLEMENTATION OF NATIONAL STRATEGY MOVES AHEAD, WITH 32 LEGAL ACTS CURRENTLY APPROVED OR IN PROCESS

Despite the absence of a political government during for over three months, owing to early Parliamentary elections, the work to develop the legislation to implement the National Strategy advanced nonetheless. To date, six (6) Concept Documents, five (5) Draft-Laws, ten (10) Administrative Instructions, and three (3) Regulations stemming from, or guided by, the National Strategy have been finalized; and PRP is supporting work on an additional 3 Concept Documents, 3 Laws, and 2 Administrative Instructions.

EXTENSIVE PUBLIC OUTREACH INITIATIVES ON NATIONAL STRATEGY AND PROPERTY RIGHTS ISSUES

In addition to the visibility event described above, during this Year PRP conducted a number of activities to bring to the attention of Kosovo institutions and the public at large the National Strategy initiative and the property rights issues that are to be addressed. These activities included

- 1) a conference led by the MoJ, “Minimizing Informality and Guaranteeing Women’s Property Rights in Kosovo,” which focused on (a) the challenges posed by widespread outdated land records (“delayed inheritance”); and (b) the challenges women face in exercising their property rights and in securing their legal inheritance.
- 2) two workshops for law students and other university students on the National Strategy, to inform budding legal and other professionals about the practical property rights challenges facing Kosovo and the policy and legal interventions envisioned in the National Strategy on Property Rights to address those challenges. Nearly 200 students attended the workshops and praised them very highly.
- 3) a PSA on informality, as part of PRP’s plans to address general property rights issues in its campaign, “For Our Common Good.”
- 4) a workshop for Municipal Gender Officers on the National Strategy.
- 5) the development and publication of public information on the National Strategy

OBJECTIVE 2: IMPROVED COURT PROCEDURES RELATED TO PROPERTY CLAIMS

PRP COMPLETES CASEFLOW MANAGEMENT REFORM INITIATIVE IN PARTNER COURTS WITH VERY POSITIVE DEMONSTRABLE RESULTS

During Year 3 PRP undertook and completed a comprehensive initiative in the CoMs to improve caseflow management of property cases. This entailed (1) the completion of extensive analysis of 2,900 pending cases; (2) the development of findings and recommendations for specific interventions to improve the CoMs’ caseflow management of property (and civil) cases; (3) securing the support of the KJC and the engagement of the judges of the Civil Divisions of the CoMs; (4) hiring of legal associates to support the introduction of these methods in the CoM Civil Divisions; (5) introduction and integration of the reforms into the judges’ daily work; and (6) generating and empirically quantifying the impact of those reforms.

As the courts apply the new practices, PRP has been gathering data to determine the impact of the improved caseflow management reforms on court performance. Preliminary results from this analysis are very encouraging, showing that the practices are enabling courts to reduce delays significantly.

UNIFYING JUDICIAL PRACTICE

The work of PRP’s Legal Associates in the courts has brought to light a number of significant inconsistencies in the individual judges’ respective practice, especially for property cases. – e.g., with respect to the screening process; the use of hearings and scheduling events; the collection of evidences; communicating with and notifying the parties, especially Displaced Persons; and in disposing a case. PRP has organized roundtables to raise these findings for discussion, which have

produced consensus among judges on the practices to be applied going forward, which will be memorialized in formal Protocols that PRP is developing.

NEW INITIATIVE BEGUN TO MAKE AVAILABLE TO KOSOVO JUDGES AND POLICYMAKERS PROPERTY RIGHTS CASELAW OF EUROPEAN COURT OF HUMAN RIGHTS

During this Year PRP launched and brought to near-completion an initiative to produce summaries in Albanian and Serbian of at 140 ECHR decisions that address property rights issues. These cases include the “landmark cases,” i.e., the early decisions issued by the ECHR that laid the basis for future decisions, to which the court refers in developing further its jurisprudence on property rights.

(The Kosovo Constitution provides that the European Convention on Human Rights is directly applicable in Kosovo, and matters of human rights and fundamental freedoms – including property rights are to be interpreted in a manner that is consistent with the decisions of the European Court of Human Rights (ECHR). At the same time, most ECHR decisions are not available in Albanian, and most Kosovo judges do not have ready access to this important case law.)



PRP provides orientation to students of law and other social sciences on the European Court of Human Rights in preparation for such property rights cases that they were requested to translate into Albanian for their effective use in the Kosovo justice system.

DON CUIZON FOR USAID PRP

OBJECTIVE 3: ENHANCED WOMEN’S RIGHTS TO USE PROPERTY IN PRACTICE

PRP’S SECOND NATIONAL SURVEY ON PROPERTY RIGHTS SHOWS POSITIVE TRENDS ON WOMEN’S EQUAL PROPERTY RIGHTS

In early 2015 PRP carried out its first National Baseline Survey on Property Rights in Kosovo. The survey is designed to elicit the social attitudes and level of knowledge and awareness of citizens throughout Kosovo with respect to property rights issues. At the beginning of Year 3 PRP launched the second national public opinion survey on property rights to determine whether any changes were taking place in the public’s awareness of property rights and in their attitudes toward women’s equal property rights.

Findings from the second National Survey show positive changes in citizens’ knowledge of property rights; and (2) their support for women’s equal property rights; and they reveal that more women are exercising their property rights.

The findings also show that PRP’s media campaign and other public outreach activities have reached large segments of Kosovo’s population and likely played a decisive role in prompting the changes described above.

PRP EXPANDS MEDIA CAMPAIGN ON EQUAL PROPERTY RIGHTS WITH NEW PSA’S

In early 2017 PRP produced and began airing a new round of three inter-related PSA’s for RP’s campaign, “For Our Common Good,” to raise public awareness of women’s property rights, and prompt changes in social attitudes and behavior on the issue.

In addition regular airings, PRP arranged to have the PSAs aired during the municipal electoral debates, to be featured on BIRN's program, Jeta në Komunë, over the period September 21 – October 20, and leading up to the municipal elections to be held October 22. This has presented a tremendous opportunity to reach audiences throughout Kosovo. PRP has also secured BIRN's agreement to raise property rights issues to political candidates during the debates.

HIGH-PROFILE VISIBILITY EVENT HELD TO LAUNCH NEW ROUND OF PSA'S, USING ART TO CONVEY THE MESSAGE

The Launch Event featured remarks by the USAID Mission Director; an appearance by two actors starring in the Serbian version of the new PSAs (father and son); a presentation of two of the new PSAs; a performance by the children ballet troupe, "Pirouette"; the announcement of the three winners of the photography contest for photographs on the theme, "Property Rights"; and an exhibition of paintings by 35 fourth-graders from a Pristina elementary school, on the puppet show "Grandpa's Lap.



Grade-school children hold up their commemorative theater tickets before the start of a puppet show at the Dodona Theater on family equality, commissioned by PRP.

HANA LIMANI FOR USAID PRP

PRP DEVELOPS PUPPET SHOW FOR GRADE-SCHOOLERS ON GIRLS' AND BOYS' EQUAL PROPERTY RIGHTS

PRP commissioned and helped develop a puppet show for grade-school children to convey the message of equality between girls and boys and good relations between fathers and daughters. To date the show has been performed nine times in various locations for over 1,300 school children.

PRP also worked with the teachers of the participating classes to inform them of the context and purpose of this initiative and to encourage them to work with

their classes to reinforce the message of the play. PRP has also designed and printed a two-question survey targeted to students on the play and its message. This survey will be distributed to the children through their teachers. PRP will collect the surveys afterward and review the children's responses.

SUPPORTING PREPARATIONS FOR US AMBASSADOR'S FACT-FINDING TRIP

PRP organized and facilitated a session of meetings for the US Ambassador during an official visit to Istog/k municipality. The meeting concerned equal property rights and the local situation. Participants included representatives of civil society and a municipal official. The ambassador asked questions and made remarks on the importance of women owning property, and stressed the US government's commitment to support this cause.

OP-ED PIECE SUBMITTED FOR USAID/WASHINGTON'S PR COVERAGE OF KOSOVO

USAID/Washington has chosen USAID's work in Kosovo through PRP for international news and public relations coverage. During this Year PRP submitted an Op-Ed piece authored by Deputy Prime Minister Kuci to USAID/Washington for publication in the Reuters web journal PLACE, a

highly regarded outlet or news and information on property rights (www.thisisplace.org). The article appeared on January 20, 2017.

OBJECTIVE 4: IMPROVED COMMUNICATION, ACCESS TO INFORMATION AND UNDERSTANDING OF PROPERTY RIGHTS

PRP PRODUCES AND DISSEMINATES PUBLIC INFORMATION BROCHURES ON PROPERTY REGISTRATION

In Year 3 PRP conducted and completed extensive research of the law and practice surrounding property registration; and in close cooperation with the Viti/Vitina Municipal Cadastral Office (MCO), PRP produced legal information products for citizens on the basis of that research and analysis that describe the steps, fees and documents required for registering property rights in three scenarios: arising from (1) inheritance; (2) a court decision; and (3) a purchase and sale. These information products will be used to develop clear information for citizens on how to register property; and to assist staff of MCO and CSO staff to provide guidance to citizens.

PRP has distributed hard-copy versions of the information brochures to its partner municipalities Viti/Vitina, Shtërpçë/Štrpce and Dragash/Dragaš. The brochures will also be distributed to other institutions such as courts, banks and religious councils, when agreement with them has been reached. PRP will also promote these brochures in other municipalities and MCOs throughout Kosovo. The brochures are also available in digital format on the webpages of partner municipalities.



Viti/na Deputy Mayor, Mr. Hasan Aliu and Ms. Marina Dimitrijevic, Democracy and Governance Project Management Specialist, USAID giving remarks on the importance of knowing the rights afforded to citizens, both men and women, under the law as it concerns property ownership and inheritance outside the Viti/na municipality house of culture. [Second photo] Citizens and diaspora look on.

DON CUIZON FOR USAID PRP

PRP INITIATIVE TO SAFEGUARD CADASTRAL ARCHIVES AGAINST DAMAGE AND LOSS

The cadastral archives of Viti/Vitina municipality are vulnerable to damage or loss. During this Year PRP worked closely with MCO offices to introduce measures for safeguarding the archives. PRP made site visits to Viti/Vitina and conducted extensive market and other research on the technical options available. Using this information PRP issued a Request for Quotation (RFQ) to solicit bids for providing and installing the equipment necessary to safeguard the archives; conducted a procurement for the services and ultimately awarded a subcontract to carry out the work.

By the end of Year 3, the project was nearly completed: fireproof wall panels and flooring have been installed. Remaining items to be installed are the lighting system, dehumidifier, temperature regulator, as well as the metal bookcases, flat file drawers, and a reading table. Meanwhile, PRP has also made a bulk procurement of new standardized binders so that officials can start re-filing and classifying the files in a more structured and organized manner than in their current state. The location of the MCO archive facility where these improvements are taking place is on the premises of the municipality's new municipal building annex in Viti/Vitina (funded by the European Union). This is a much more modern and secure structure than their current office.

PRP LAUNCHES INNOVATIVE E-KIOSK INITIATIVE

During the month of September, PRP completed a competitive procurement process for local technical services to configure and install an e-kiosk in Viti/Vitina municipality. It is intended to build off the success of other e-kiosk installations in Kosovo (some of which have been funded by other USAID programs) to issue simple civil status documents, such as birth and marriage certificates. PRP intends that the Viti/Vitina installation will go one step further by also having the functionality of providing property ownership certificates. The time and resource savings for both the citizen and the civil status office staff can now also be extended to municipal cadastral office staff, whose time can be freed up to review and process incoming registrations more efficiently than ever before. Also, making these documents available through the e-kiosk after working hours (e-kiosks in Kosovo operate 24/7) have the intended purpose of encouraging greater citizen interest and awareness of their own standing vis-à-vis having ownership proof of their property.

CHALLENGES AND OPPORTUNITIES FOR YEAR FOUR

CHALLENGES

PRP anticipates the following political, financial, and technical challenges which will confront the Project, stakeholders, and the Government of Kosovo in Year Four of the Project:

Political stability remains a potential challenge to carrying out comprehensive reforms in policy and law. This year saw early national elections, with a long hiatus before a new governing coalition was formed. Political prospects for the current government are unclear. While the technical drafting of legislation can proceed with a caretaker government in place, a political government and functioning parliament are essential for legislation to be adopted. Thus the timely implementation of the National Strategy will depend on these political factors.

A persisting challenge to developing and carrying out comprehensive reforms in Kosovo is the difficulty to achieve consistency and uniformity in policymaking and legislative drafting across ministries. The issues that PRP is addressing in the area of property rights implicate many different laws and governmental bodies. For a new law or policy to be effective, it is essential that all laws touching on the same issues be harmonized with the new law or policy in a timely way. This, however, is rarely done. Ministries develop their own legislative agendas independently and then are compelled to carry them out. PRP is addressing this challenge by identifying all the legal acts related to issues to be addressed, along with the corresponding responsible institutions, and adopting inclusive mechanisms and modalities in reform initiatives to encourage consensus among the institutions and direct their energies to common goals.

It is important for land records to be open and accessible – for general transparency, improved spatial planning and efficient and open land markets. Kosovo officials and institutions often express their inability to make the land records of the Kosovo Cadastral Agency publicly available owing to the requirements of the Law on the Protection of Personal Data that is currently in force. The National Strategy calls for changes in all relevant laws to make clear and ensure that cadastral records are full accessible to the public. It remains to be seen, however, whether the political will can be marshalled to secure the adoption and implementation of this policy in law.

The development of effective public notification of property rights matters is essential to establish the principle of constructive notice, which in turn is essential to make it possible to provide definitive and final resolution of property rights matters. The National Strategy calls for the

establishment of a web portal for publishing notice of proceedings involving property rights. The web portal require ongoing institutional support and usage in order to function properly. The establishment of a web portal must be accompanied by an effective campaign throughout the region to provide displaced persons a legitimate opportunity to exercise their rights. These measures are essential; and yet they will be challenging for Kosovo institutions to carry out and support.

Entrenched cultural and traditional attitudes, beliefs and behaviors about the proper role of women in society, and about the rights of women to inherit, own and use property are not easily overcome. Proposed changes to the law, while helpful, will not ensure that women's rights are respected and enforced in practice.

PRP's extensive research of the courts' management and adjudication of property cases reveals serious problems within the courts. At present there is very little management of property cases – and by extension – civil cases, and adjudication is attended by very protracted delays. There is also a lack of consistency within judicial practice in handling property disputes. While PRP has successfully piloted reforms that significantly improve court performance in this area, political and institutional will be required to institutionalize these practices in the courts.

Traditions and customs of dealing with land and legal relations in an informal manner – i.e., not going through formal inheritance proceedings; not documenting purchases and sales of lands; not registering one's rights in the Cadastre; not registering ones marriage – create obvious challenges for efforts to put Kosovo society on a modern footing and fully institute the rule of law.

OPPORTUNITIES

While the challenges are daunting of enabling Kosovo citizens to exercise their property rights in a clear, easy and straightforward manner, Kosovo also presents some significant positive factors that create opportunities for progress. These include the following:

The continued recognition by officials and citizens alike of the importance of addressing the issues identified in the National Strategy and the support to support these reforms that was recently articulated by the new Government of Kosovo.

The issues that PRP is addressing – challenges that citizens face in establishing and exercising their property rights – are easily understood by average people as well as officials and resonate with their own personal lives and concerns. This makes it possible to generate societal and institutional engagement with the issues to a greater degree than is often the case with legal reforms; and as concrete reforms are announced and explained to citizens, they may assert their rights more actively and demand that the new law be applied and their rights recognized.

Kosovo has a very young population with a modern approach to social media and a desire to see Kosovo modernize and be fully integrated into Europe. This creates fertile conditions for PRP's public outreach campaigns on gender and other issues to generate support and resonance within Kosovo society. These youthful segments of society appear to be receptive to modern values and attitudes about gender equality, and ready to challenge the traditional social attitudes and behaviors that currently impede social equity and inhibit the development of a better property rights regime in Kosovo.

KEY ACTIVITIES CARRIED OUT IN YEAR THREE

DEVELOPING IMPLEMENTING LEGISLATION FOR THE NATIONAL STRATEGY

GOVERNMENT OF KOSOVO APPROVES NATIONAL STRATEGY ON PROPERTY RIGHTS

On January 18, 2017 the Government of Kosovo approved the National Strategy on Property Rights, along with its Action Plan. The Action Plan indicates, for each strategic objective, the specific measures, activities and sub-activities required to implement the National Strategy, indicators to monitor implementation, the institutions responsible for each action, and the expected costs of implementation. Then Deputy Prime Minister Kuci sent a letter to USAID Mission Director James Hope thanking USAID for its support in drafting the National Strategy and to express the Government's commitment to implementing measures that the National Strategy calls for.

With PRP support, the MoJ submitted the draft National Strategy package to the GoK for approval in December 2016.

The GoK approval of the National Strategy capped an eighteen-month process of research analysis, review and discussion, involving over 140 representatives of GoK institutions and civil society and producing over 150 pages of analysis. The EU praised this inclusive process as a model to be followed by future EU projects.

PRP has undertaken several actions to build support and develop a consensus on implementing the National Strategy:

PRP DEVELOPS STRATEGY FOR ADVANCING THE IMPLEMENTATION OF THE NATIONAL STRATEGY. The National Strategy calls for legislative amendments to over 40 legal acts that fall within the authority of a number of different ministries and agencies. PRP has proposed that the implementation of the National Strategy be overseen by a Steering Committee chaired by, in a manner analogous to the Core Technical Group for the development of the National Strategy, with the Strategic Planning Office acting as the Secretariat of the Steering Committee. PRP secured the support of all relevant stakeholders for this approach, and this approach is reflected in the GoK Decision approving the National Strategy.

HIGH-VISIBILITY LAUNCH EVENT TO ANNOUNCE THE ADOPTION OF THE NATIONAL STRATEGY. The launch event was held on, February 10, 2017, and, at the suggestion of USAID, at the Swiss Diamond Hotel. The event featured remarks by the US Ambassador, the First Deputy Prime Minister, and the Minister of Justice. It opened with the performance of the well-known song "Era" (The Wind) performed by the children's choir, Okarina, and also featured a brief video with clips from participants who helped develop the National Strategy. The event ended with a brief presentation on the National Strategy given by Mr. Lulzim Beqiri, who served as Chair of the Core Technical Group.

As a follow-up to the conference, Mr. Xhevat Azemi of PRP appeared on the RTK 2 Morning Live Show, where he spoke on the National Strategy.

WORKSHOP WITH KEY GOK STAKEHOLDERS ON IMPLEMENTING THE NATIONAL STRATEGY. The workshop brought together the Strategic Planning Office (SPO) of the Office of the Prime Minister and the European Integration and Policy Coordination Department of the

Ministry of Justice. The purpose of the workshop was to seek input from two key Government institutions on effective ways to implement the Strategy, focusing primarily on the respective roles of the future Steering Committee, which will oversee the implementation of the Strategy, and of the Secretariat of the Steering Committee, which will track implementation. The workshop produced consensus on general approaches and demonstrated the institutions' commitment to implementing the National Strategy. The SPO noted that it views the National Strategy process as a model to be replicated going forward.

HIRING OF LEGISLATIVE DRAFTING EXPERTS TO SUPPORT THE GOK INSTITUTIONS IN DEVELOPING IMPLEMENTING LEGISLATION. PRP hired two full-time local experts that will work directly with counterparts and will be directed and coordinated by PRP, in order to advance the technical work of developing the draft legislation in an efficient and coordinated manner,

MEETING OF CORE TECHNICAL GROUP TO TAKE STOCK OF IMPLEMENTATION STATUS. During the time when a technical government was in place, pending the formation of a new governing coalition, PRP convened a meeting of the members of the original Core Technical Group of the National Strategy, to discuss how things stand with implementing the National Strategy and support their continued engagement.

IMPLEMENTATION OF NATIONAL STRATEGY MOVES AHEAD, WITH 32 LEGAL ACTS CURRENTLY APPROVED OR IN PROCESS

Despite the absence of a political government during for over three months, owing to early Parliamentary elections, the work to develop the legislation to implement the National Strategy advanced nonetheless. To date, six (6) Concept Documents, five (5) Draft-Laws, ten (10) Administrative Instructions, and three (3) Regulations stemming from, or guided by, the National Strategy have been finalized; and PRP is supporting work on an additional 3 Concept Documents, 3 Laws, and 2 Administrative Instructions. Please see **Annex I** to this Report for a complete list of these legal acts

PACKAGE OF DRAFT LAWS ON INHERITANCE FINALIZED, APPROVED BY THE NEW GOK AND SUBMITTED TO PARLIAMENT

The new GoK approved and sent to Parliament the package of revisions to three laws, (the Law on Inheritance; the Law on Notary; and the Law on Non-Contested Procedure), which are designed to address two problems of major concern related to inheritance: (1) difficulties women face in receiving their inheritance share (arising from the practice of omitting women heirs from the Act of Death and the tradition of women renouncing their inheritance in favor of male heirs); and (2) the practice of not formalizing inheritance in general, with the result that many land records remain registered to deceased persons and are often very out of date. Among other things, the revisions call for providing extensive notice of inheritance proceedings; create additional safeguards to prevent heirs from being excluded from inheriting or forced to renounce their inheritance; and introduces a "constructive notice" principle with respect to inheritance cases that are over 10 years old. These legislative changes are contemplated by the National Strategy.

CONDUCTING PUBLIC OUTREACH ON THE NATIONAL STRATEGY AND PROMOTING MEDIA COVERAGE

EXTENSIVE PUBLIC OUTREACH INITIATIVES ON PROPERTY RIGHTS ISSUES

SUPPORT FOR MOJ CONFERENCE. PRP Supported the MoJ in holding the conference, “Minimizing Informality and Guaranteeing Women’s Property Rights in Kosovo,” which was designed to focus public attention on two important subjects related to inheritance: (1) the challenges posed by widespread outdated land records (“delayed inheritance”); and (2) the challenges women face in exercising their property rights and in securing their legal inheritance. US Ambassador Delawie and the Minister of Justice Hoxha made remarks at the conference, and Mr. Xhevat Azemi of PRP made the central presentation for the conference. The conference received extensive coverage by the national news media.

As a follow-up to the conference, Mr. Azemi appeared on the RTK 3 afternoon live show, where, with other experts he discussed the National Strategy on Property Right with focus on property inheritance and the challenges women face in inheriting property in Kosovo today.



(top and bottom) PRP Objective 1 staff conduct lectures at the first of two summer workshops that PRP organized for law students on the National Strategy on Property Rights. According to evaluation sheets that were completed by all student participants, feedback was overwhelmingly positive both on the substance of the subject matter and the quality of the lecturers themselves.

DON CUIZON FOR USAID PRP

WORKSHOPS FOR LAW STUDENTS ON NATIONAL STRATEGY.

The purpose of the workshops was to inform Kosovo law students and other university student about the practical property rights challenges facing Kosovo and the policy and legal interventions envisioned in the National Strategy on Property Rights to address those challenges. Nearly 200 students attended the workshops and praised them very highly. The participants received four hours of instruction on the five subject areas of the National Strategy, in discussion groups conducive to interaction. Experts who had taken an active part in developing the National Strategy provided the instruction.

PSA ON INFORMALITY.

PRP is extending its For Our Common Good campaign to include general property rights issues, in addition to those of equal property rights. PRP all-but-completed an animated PSA for social media, which is designed to focus the public’s attention on problems posed by informal property rights.

WORKSHOP ON NATIONAL STRATEGY FOR MUNICIPAL GENDER OFFICERS. The workshop was designed to enable the MGO's to improve their participation in policymaking and their outreach to and support for citizens.

PREPARATION AND DISTRIBUTION OF BROCHURES FOR THE PUBLIC ON THE NATIONAL STRATEGY. The brochures present information on the National Strategy so as to be intelligible to the average citizen and demonstrate its relevance to his/her property rights issues.

COOPERATION AND COORDINATION WITH OTHER STAKEHOLDERS

CLOSE COORDINATION WITH THE EU-FUNDED "CIVIL CODE PHASE 2" PROJECT

PRP maintained close and constructive contact with experts from the CCP2 Project, to ensure that the work to develop the Civil Code reflects in necessary part the legislation developed to implement the National Strategy; and to elicit their support for drafting the relevant legislation necessary to implement the National Strategy.

MAKING EU VALUATION STANDARDS AVAILABLE IN KOSOVO IN ALBANIAN AND SERBIAN

PRP responded to a request Kosovo Valuers Association (for property valuation) to support the translation into Albanian of European valuation standards. Introducing European valuation standards in Kosovo is consistent with the National Strategy, which cites problems with current valuation practice in Kosovo, and also supports Kosovo's approximation to the EU. The translated standards will be finalized and released to the public in late 2017.

MEETING WITH NEW GIZ PROJECT ON LAND CONSOLIDATION AND SPATIAL PLANNING

PRP met with the team leader and experts of a new GIZ project "Strengthening Spatial Planning and Land Reform in Kosovo" (SSPL) with the aim of fostering coordination and cooperation between the two projects. The focus of the new project is supporting municipalities in the preparation of zoning maps) and improving the law governing land consolidation.

PRP described its efforts underway to develop expedited approaches to enable citizens to formalize their property rights (informal land rights constituting a major impediment to land consolidation).

PRP also emphasized that it welcomes the GIZ project's active participation in the work to implement the National Strategy.

DISCUSSION OF NATIONAL STRATEGY WITH UNHCR

PRP met with Ms. Nazan Zymber, Protection Associate in the Office of the UNHCR Mission in Kosovo and Ms. Gloriosa Hisari, Reintegration Coordinator of the Civil Rights Program Kosovo, to discuss issues and recommendations in the National Strategy on Property Rights related to the property rights of displaced persons and non-majority communities and avenues of cooperation on the implementation of these recommendations.

PRP BRIEFS EU PROJECT ON KPCVA AND RELATED MATTERS

At the request of the EU-funded "Promotion & Protection of Property Rights of IDPs, Refugees & Returnees upon Readmission Agreements - Legal Aid Project," which is based in Belgrade, Serbia,

PRP met with the Team Leader and Experts during their visit to Kosovo and provided detailed responses to questions surrounding the Law on the KPCVA, the AIs and related matters.

APPLYING MODERN CASEFLOW MANAGEMENT METHODS IN THE COURTS OF MERIT

KJC APPROVES PRP'S RECOMMENDATIONS ON NEXT STEPS TO IMPROVE CASEFLOW MANAGEMENT BASED ON PRP'S EXTENSIVE EMPIRICAL FINDINGS

During the second Quarter, PRP made a comprehensive presentation to the Kosovo Judicial Council of its findings and recommendations emerging from its analysis of over 1,900 pending cases in its three pilot courts. (PRP's review of pending cases was necessary in order to fully identify the junctures at which unnecessary delays occur, as well as to identify the causes and craft effective solutions.). The presentation included empirical findings and recommendations to screen claims as they are filed; reallocate administrative work from judges to associates and engage the associates in case preparation and schedule of upcoming case events. PRP also presented for discussion the short-term and long-term strategies for improvement of adjudication of property right cases.

Once PRP has tested the improved caseload management practices in the courts for six months and has achieved tangible results, PRP will approach the KJC and urge that these practices be adopted in the other Basic Courts.

SHORT-TERM STRATEGY – having judges specialize in family law and property rights matters. Among the recommendations that PRP made to the KJC is to establish court sub-divisions of judges to focus on family and property rights matters. The family relations and property rights matters present the most complex disputes to adjudicate. Creating these specializations will enable judges to become more adept at dealing with such cases and help unify judicial practice.

LONG-TERM STRATEGY – creating an adjudicatory body for formalizing property rights. PRP also presented its analysis that shows that a high percentage of the courts' caseloads are undisputed claims brought by citizens to formalize their property rights; and suggested that a special adjudicatory body be established to handle such claims, which would enable them to be resolved more efficiently and would also reduce the courts' conventional caseloads.

The KJC members acknowledged and expressed gratitude for PRP's assistance in the area of property rights; noted the depth of the analysis and cogency of the recommendations; and affirmed their support for PRP to proceed with next steps.

PRP MAKES PRESENTATION TO USAID MISSION DIRECTOR ON WORK TO IMPROVE CASEFLOW OF PROPERTY CASES AND PREVENT BACKLOG

The presentation was attended by the Mission Director, Deputy Mission Director and several officials from the Office of Democracy and Governance. The presentation was very well received.

APPLYING MODERN CASEFLOW MANAGEMENT METHODS IN THE COURTS OF MERIT

SHIFTING THE ADMINISTRATIVE WORK FROM JUDGES TO JUDICIAL ASSOCIATES TO EXPEDITE CASEFLOW. With PRP's Records Management Specialists (RMS's) assuming the role of reconstructed Legal Associates and joining the additional LA's, as described below, PRP has introduced practices to increase the responsibilities of Legal Associates in drafting decision, judgments and other directive motions to be issued by the judge's chamber. By the end of this Year these innovations have made it possible for the CoM Civil Divisions to issue a total of **4,422**

decisions since mid-December 2016. These include 625 decisions to dispose the case, and 3,797 procedural actions related to the first and second stage of a case (answering the claim, correcting the claim, exempting from court fees, etc.). On average the LAs have drafted 10 decisions per day, including 2 dispositions per day (taking in account the holidays and annual vacation days).

HIRING ADDITIONAL LEGAL ASSOCIATES TO EXPAND THESE REFORMS IN THE CIVIL DIVISIONS.

Based on the successes achieved using the RMS's as described above, PRP undertook and completed the recruitment of an additional six Legal Associates, to make it possible to create a ratio of one Legal Associate for every two judges in the Civil Divisions of the CoMs and to engage all of those judges in applying the improved caseload management practices. The new Legal Associates starting their work on June 12 and have adapted to their duties very smoothly.



PRP Legal Associates in Pejë/Peć Basic Court.
PEJË/PEĆ BASIC COURT FOR USAID PRP

For the recruitment process PRP advertised these positions in *Koha Ditore*, on job portals, and on the CoMs' web portals. A total of 40 applications were received, out of which 21 met the objective professional requirements. Of these, five applications were received from applicants living outside of the CoM localities, and since PRP gave priority to hiring persons living in proximity to the CoMs, these five applications were placed in reserve.

For the remaining 16 candidates PRP prepared a written test for them that was designed to determine the candidates' relevant skills and knowledge. At that point, two candidates withdrew their applications and the remaining 14 candidates took the written test on an anonymous basis, so that the graders of the test did not know which test was whose. On the basis of the results of the written exam, PRP identified 11 candidates for interviews.

The interviews were conducted by a combined panel of PRP representatives and three judges in each of the three CoMs. In Ferizaj/Uroševac Basic Court, three candidates were interviewed, while in each of Gjilan/Gnjilane and Pejë/Peć Basic Courts, four candidates were reviewed.

Following completion of the interviews, PRP reviewed the results from the entire process and made final decisions on the candidates to be hired.

HIRING INTERNS TO SUPPORT REFORMS AND KEEP EMPIRICAL RECORDS. PRP hired five interns to support the RMS's/Legal Associates and to monitor the progress of cases and keep statistics. (This was work previously carried out by the RMS's before they assumed duties of legal associates.) The interns consist of three Albanians and two Serbs, reflecting PRP's desire to support the integration of Serbs in the judicial system and promote better inter-ethnic relations.

For the recruitment process PRP advertised these positions in *Koha Ditore*, and on job portals. A total of 8 applications were received. Of these, one applicant withdrew and another was rejected because the applicant lived far from the CoMs. PRP interviewed the remained six applicant, including two from Shtërpce/Štrpce of Serbian ethnicity. Each interviews was conducted in the corresponding CoM – three candidates were interviewed at the Ferizaj/Uroševac Basic Court; two were interviewed in the Gjilan/Gnjilane Basic Court; and one was interviewed in the Pejë/Peć Basic Court.

The interviews focused on the following issues: (1) How much does the applicant know about property rights legislation? (2) What does the applicant believe are the chief duties of an intern? (3) How much experience does the applicant have with Microsoft Excel? (4) What does the applicant expect to accomplish in this internship program?

On the basis of the results of these interviews PRP offered internship positions to five of the six applicants.

CONSENSUS REACHED WITH COM JUDGES ON NEXT STEPS IN CASEFLOW

MANAGEMENT REFORM. PRP held a workshop for the court presidents, case administrators and officials from the Case Management Offices of PRP's three Courts of Merit, where PRP presented its detailed findings and the specific next steps to institutionalize practices and approaches in case management that will enable the courts to adjudicate property cases and other civil cases more efficiently. The workshop included a presentation by PRP STTA Joseph Traficanti, former Deputy Chief Administrative Judge for New York State Courts, which provided guidance on how to manage caseload more effectively, drawing on his own extensive personal experience in reforming caseload management and court management overall. The judges and officials welcomed this initiative and expressed their full support to make it a success in their courts.

HANDS-ON WORKING SESSIONS IN PILOT COURTS WITH PRESIDENTS AND HEADS OF CIVIL DIVISIONS. PRP STTA Judge Joseph Traficanti continued working closely with judges and case management staff to reinforce their understanding of and support for caseload management reforms. This round of mentoring followed an earlier round of meetings and trainings for the Court Presidents at the Courts of Merit.

Judge Traficanti conducted a joint half-day training on the role of leadership in improving the adjudication process. The training was attended by a total of 12 attendees from each of the CoMs, including Court Presidents, Court Administrators, Heads of Civil Divisions and Heads of Case Management Offices (CMOs). During this training, PRP presented its action plan for implementing PRP's recommendations for improving case management of property cases and civil cases, including the integration of additional legal associates. During the training Judge Traficanti described the importance of **scheduling orders** in keeping cases moving forward and introduced a draft template for the judges to review. Using scheduling orders will help judges manage their cases more effectively and prevent unnecessary delays. Judge Traficanti also met and worked with judges on an individual basis on site in the CoMs.

ENGAGING THE COURTS' CASE MANAGEMENT OFFICES IN CASEFLOW

MANAGEMENT. PRP has continued working closely with the CoMs Case Management Office staff to increase their engagement in caseload management. As previously reported PRP has found that many cases are carried on court dockets for considerable periods of time before ultimately being dismissed on procedural grounds. PRP, together with Court Presidents, Civil Judges and the CMO staff, developed **administrative guidelines for case filing**.

The case filing guideline will enable CMO staff to identify at the time of filing any defects in the filed claim (e.g., missing information, missing documents, etc.) and return the claim for correction to the filing party. This will prevent defective claims from being accepted and placed on court dockets, only to be dismissed months or years later.

PRP has secured the agreement of the Court Presidents and Civil Judges to continue supporting the CMO staff with legal technical expertise. In addition, Judge Traficanti conducted a brief training for

CMO staff on how their assuming a proactive role will directly increase their court’s efficiency and effectiveness.

GATHERING EMPIRICAL DATA TO DETERMINE THE IMPACT OF PILOTED CFM REFORMS IN THE COM'S

In parallel with PRP’s work with the CoMs to pilot improved caseflow management practices, PRP also monitored and tracked the work as it progressed, in order to generate empirical data that demonstrate the impact that the improved practices are having on court performance. (See below.)

PRP plans to present these results to the Kosovo Judicial Council in October, to secure its recommendation to have these practices introduced throughout Kosovo’s judicial system.

Here is a representative sample of comparative data illustrating the positive impact of PRP’s caseflow management reforms in reducing delays in the adjudication of property cases and other civil cases.

Please Note that the reported lengths of time for cases processed with PRP interventions remain unduly long, because they reflect the long delays that had already occurred before PRP’s Legal Associates dealt with them. Cases filed after the CFM practices were put in place are moving through the court much more quickly, and PRP will include those data in its final analysis of the impact.

PROPERTY CASES			
PRE-INTERVENTION (851 PENDING PROPERTY CASES)		WITH PRP INTERVENTION (2,470 PENDING PROPERTY CASES)	
Average age	1220	Average age	844
Number of days at screening stage	1058	Number of days at screening stage	361
Number of days at preparatory hearing stage	1790	Number of days at preparatory hearing stage	542
Number of days at main hearing stage	1453	Number of days at main hearing stage	908
Number of cases ready for disposition	28	Number of cases ready for disposition	236

NON-PROPERTY CIVIL CASES			
PRE-INTERVENTION (1,120 PENDING NON-PROPERTY CASES)		WITH PRP INTERVENTION (3,020 PENDING NON-PROPERTY CASES)	
Average age	1171	Average age	690
Number of days at screening stage	944	Number of days at screening stage	361
Number of days at preparatory hearing stage	1556	Number of days at preparatory hearing stage	534
Number of days at main hearing stage	1244	Number of days at main hearing stage	825
Number of cases ready for disposition	93	Number of cases ready for disposition	650

DEVELOPING “A PRACTICAL GUIDE FOR IMPROVING CASEFLOW MANAGEMENT OF PROPERTY RIGHTS CASES AND OTHER CIVIL CASES”

PRP commenced the development of the complete text of the Practical Guide, which will enable judges and court staff to understand and apply the improved caseflow management practices that PRP has been piloting in the CoMs. The Practical Guide will contain a full description of each Protocol described above presented in a quick-reference format with step-by-step instructions on the improved procedures; along with broader guidelines for judges based on international best practice that explain the modern principles and approaches that serve as the basis for the improved procedures. The Practical Guide will also describe the respective duties and responsibilities of the court president, rank-and-file judges, court administrators, Case Management Office personnel and Legal Associates under the new procedures.

PRP will share its outline of the Practical Guide with the Kosovo Judicial Council when PRP presents the empirical results that have been achieved in the CoMs performance owing to the piloted reforms. In the event that the KJC approves the Practical Guide in principle, PRP will develop a complete draft by December 2017, for review and distribution. It is expected that the presentation to the KJC will take place during the last week of October 2017.

INITIATIVE TO MAKE AVAILABLE TO KOSOVO COURTS AND POLICYMAKERS THE JUDICIAL PRACTICE OF THE EUROPEAN COURT OF HUMAN RIGHTS IN THE PROPERTY RIGHTS SPHERE

NEW INITIATIVE BEGUN TO MAKE AVAILABLE TO KOSOVO JUDGES AND POLICYMAKERS PROPERTY RIGHTS CASELAW OF EUROPEAN COURT OF HUMAN RIGHTS

The Kosovo Constitution provides that the European Convention on Human Rights is directly applicable in Kosovo, and matters of human rights and fundamental freedoms – including property rights are to be interpreted in a manner that is consistent with the decisions of the European Court of Human Rights (ECHR). At the same time, most ECHR decisions are not available in Albanian, and most Kosovo judges do not have ready access to this important case law.

During this Year PRP has initiated and brought to near completion an initiative to produce summaries in Albanian and Serbian of at 140 ECHR decisions that address property rights issues. These cases include the “landmark cases,” i.e., the early decisions issued by the ECHR that laid the basis for future decisions, to which the court refers in developing further its jurisprudence on property rights.

To carry out this initiative PRP selected and hired three qualified instructors and 16 Interns that will prepare the summaries. The interns received a general orientation by PRP and periodic training by instructors on topics such as “An Introduction to the European Court of Human Rights, Sources of International Human Rights Law and HUDOC (the database of ECHR decisions),” and “Technicalities in Research: Citing, Paraphrasing, and Referencing.” The interns also received training in legal writing, legal reasoning, and drafting, outlines and arguments and on the jurisprudence of the European Court of Human Rights (ECHR) in the area of property rights; and the relevance of the ECHR decisions on property rights for Kosovo. PRP and the instructors also developed the criteria for selecting the cases to be summarized.

By the end of Year 3, drafts in Albanian of 140 case summaries had been completed and 100 case summaries had been finalized in Albanian and submitted for translation into Serbian. The instructors have also produced a Glossary showing the Albanian translations of key terms in English. The

Glossary will be supplemented with the Serbian translations of those terms. When the Albanian and Serbian versions are finalized, PRP will organize a visibility event to unveil this publication.

It is expected that this initiative will be completed by the end of 2017.

COOPERATION AND COORDINATION WITH OTHER STAKEHOLDERS

WORKSHOP WITH THE KOSOVO BAR ASSOCIATION TO TRAIN TRAINERS AND SUPPORT PROPERTY RIGHTS INSTRUCTION

PRP, together with the KBA and its Training Center, organized a training-of-trainers workshop to enable the KBA to provide training to its new lawyer-members. PRP and Judge Traficanti introduced best international practices in teaching courses, preparing training curricula, and developing training modules. The training was highly interactive, with the participants developing and presenting their own presentation. Among the topics selected were the division of matrimonial property and issues related to women's inheritance of property. Participants have also recommended that a training module be developed on European Court of Human Rights decisions.

COORDINATION WITH THE USAID JUSTICE SECTOR STRENGTHENING PROGRAM AND THE USAID CONTRACT LAW ENFORCEMENT PROGRAM

PRP continued to coordinate its caseload initiative with USAID JSSP. The projects were in regular contact to discuss latest developments, PRP had separate meetings with visiting JSSP STTA experts during their visits to Kosovo. PRP shared with JSSP the information produced for public areas in the courts instructing citizens on the requirements to be followed in filing civil claims.

In addition, both projects have agreed that as PRP identifies backlog cases as a part of its work in the Basic Court of Ferizaj, where JSSP is also working, PRP will refer those cases to JSSP counterparts. During this year PRP has referred more than 50 backlog cases to JSSP for them to dispose.

PRP has also been collaborating with USAID CLE to encourage judges to refer civil cases to mediation. As PRP's Legal Associates identify suitable cases, they are referred for mediation with the support of USAID CLE.

ANNOUNCING THE RESULTS OF PRP'S SECOND NATIONAL SURVEY ON PROPERTY RIGHTS

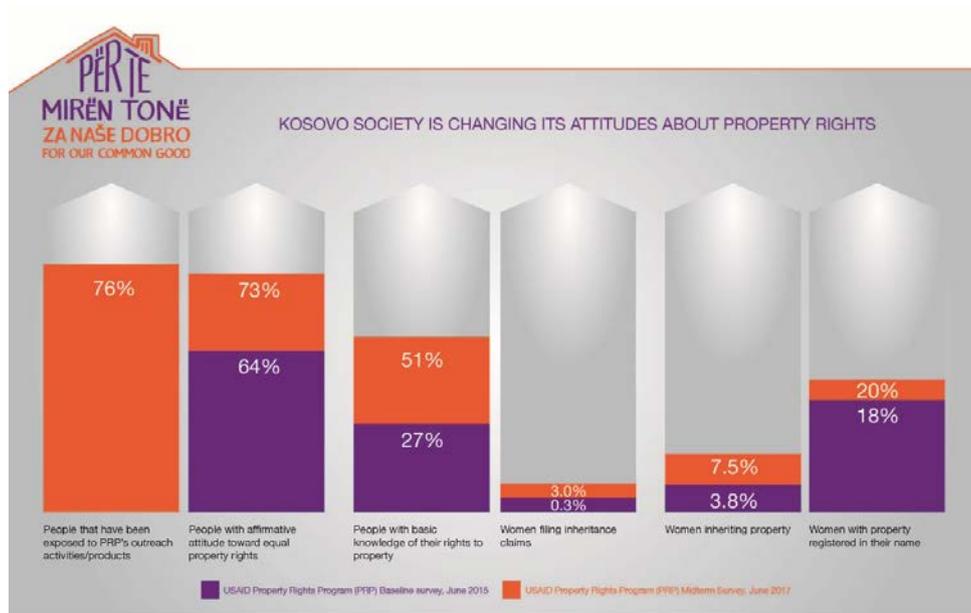
PRP CONDUCTS SECOND NATIONAL SURVEY ON PROPERTY RIGHTS; RESULTS SHOW POSITIVE TRENDS

In early 2015 PRP carried out its first National Baseline Survey on Property Rights in Kosovo. The survey is designed to elicit the social attitudes and level of knowledge and awareness of citizens throughout Kosovo with respect to property rights issues. At the beginning of Year 3 PRP launched the second national public opinion survey on property rights to determine whether any changes were taking place in the public's awareness of property rights and in their attitudes toward women's equal property rights.

This second iteration of the National Public Opinion Survey was conducted in all 38 Municipalities of Kosovo and covered a total of 1,500 households, a quantity that will produce a statistically significant and representative sample for all of Kosovo's 38 Municipalities. The Survey also included 30 in-depth interviews with key informants on property rights, i.e., representatives of civil society organizations,

the Government of Kosovo, the local government of Viti/Vitina municipality and representatives of the Judiciary.

SURVEY RESULTS REVEAL POSITIVE TRENDS CONCERNING WOMEN'S PROPERTY RIGHTS. The Final Report, which PRP prepared with the assistance of Dr. Sandra Joireman, indicates positive changes in (1) citizens' knowledge of property rights; and (2) their support for women's equal property rights. Results also show (3) an increase in women's exercising of their property rights through inheritance and registration; and (4) an increase in the number of women owning property.



HANA LIMANI FOR USAID PRP



HANA LIMANI FOR USAID PRP

SURVEY RESULTS ALSO DEMONSTRATE IMPACT OF PRP'S PUBLIC OUTREACH. The findings also show that PRP's media campaign and other public outreach activities have reached large segments of Kosovo's population, generating discussion and debate throughout Kosovo society, and likely played a decisive role in prompting the changes described above.

VISIBILITY EVENT TO ANNOUNCE RESULTS OF THE SECOND NATIONAL SURVEY RECEIVES WIDE MEDIA ATTENTION. PRP organized a visibility event to announce the results of the second National Survey. The event was held in the National Library of Kosovo; was well attended; and featured presentations on the National Survey and PRP's media campaign. PRP also unveiled the animated video on the Survey results that PRP produced for social media. Extensive printed materials were available in three languages. The event was broadcasted live by *Kallxo.com*. PRP also prepared an article on the survey results, which appeared in five online portals on the day of the event and was published in hard-copy and electronic versions of the magazine *Flatra*, along with other information provided by PRP.

PRP PRODUCES ANIMATED VIDEO ON RESULTS OF THE SECOND NATIONAL SURVEY. The animated video has been posted on social media. It was unveiled at the visibility event held on July 13, 2017.

MEDIA AND AD CAMPAIGN ON WOMEN'S EQUAL PROPERTY RIGHTS



PRP CONTINUES MEDIA CAMPAIGN ON EQUAL PROPERTY RIGHTS WITH NEW PSA'S

In early 2017 PRP produced and began airing a new round of media products for PRP's campaign, For Our Common Good, to raise public awareness of women's property rights, and prompt changes in social attitudes and behavior on the issue.

The PSAs are designed to evoke viewers' memories of happy moments with their families and prompt reflection on the importance of treating one's children (sons and daughters), and one's siblings (brothers and sisters) equally, regardless of gender.

There are three different PSAs, each designed for a separate target groups (parents, sons and daughters). The PSAs are interrelated, and portray the story of the same family from three different perspectives. There is a set of three PSAs

(top and bottom) Still shots from a live action PSA developed in Spring 2017 for the "For Our Common Good" social behavior change communication campaign. Different versions of the PSA are told from the perspective of different members of the family, ultimately communicating the message of equal treatment of both daughters and sons when preparing for property inheritance.

YOUTUBE.COM

in Albanian and a separate set in Serbian (using actors who are native speakers in each set. All PSAs end with the message "Equal Love = Equal Rights" and the campaign slogan: "Kosovo citizens for equal property rights."

The PSA's have been aired on national TV stations (3 Albanian, 1 Serb) and on local TV stations (6 Albanian, 3 Serb), covering most regions of Kosovo. PRP has also produced versions for radio broadcast.

PSA'S RECEIVE HIGH EXPOSURE

PRP arranged with *Kallxo.com* (part of BIRN, a local CSO that engages in investigative reporting) to have its digital banner posted on the main page of the website as a clickable button directing users to PRP's PSAs on YouTube with the slogan: "Equal Love = Equal Rights, for property rights." The number of page views for *Kallxo.com* for the period August 1 – September 21, 2017 amounted to 1,451,024.

In addition, PRP arranged to have PRP's PSAs aired during the municipal electoral debates, to be featured on BIRN's program, *Jeta në Komunë*, over the period September 21 – October 20, and leading up to the municipal elections to be held October 22. This has presented a tremendous opportunity to reach audiences throughout Kosovo. PRP has also secured BIRN's agreement to raise property rights issues to political candidates during the debates.

REACHING OUT TO ROMA COMMUNITY

PRP has arranged for one of its radio PSAs with a voiceover to be translated into the Romani language, for airing on the Roma radio station in Prizren, Romani Avazo. PRP will also examine the feasibility of translating some of its printed products into Romani, for distribution among the Roma community in Prizren.

PRP CONDUCTS NEW BILLBOARD CAMPAIGN TO COMPLEMENT MEDIA CAMPAIGN

Along with the new round of PSAs, PRP developed and displayed three new series of billboards to support the For Our Common Good campaigns.

The first series featured various children's drawings from the drawing activity that PRP organized with 70 second-graders in Viti/Vitina in June 2016. To create resonance with International Girl Child Day, which was commemorated on October 11, PRP devised the message:

"Equal Love = Equal Rights. Girls = Boys." In December, PRP linked its billboard campaign to the Sixteen Days of Activism against Gender Based Violence. The billboards were displayed in a wide number of locations and municipalities and were in either Albanian, Serbian, or English.

Later series included still shots from the new PSAs and paintings by fourth-graders on the themes of PRP's puppet show, "On Grandpa's Lap." The billboards also displayed the campaign tagline: Kosovo citizens for equal property rights, and #ForOurCommonGood (which is also displayed in the closing scene of the media PSAs), to generate social media interaction.



"For Our Common Good" billboard on Agim Ramadani Street, the major roadway through the center of Pristina, taken in April 2017.

PI COMMUNICATIONS FOR USAID PRP

VISIBILITY EVENT HELD TO LAUNCH NEW ROUND OF PSA'S, USING ART TO CONVEY THE MESSAGE

The Launch Event featured remarks by the USAID Mission Director; an appearance by two actors starring in the Serbian version of the new PSAs (father and son); a presentation of two of the new PSAs; a performance by the children ballet troupe, "Pirouette"; the announcement of the three winners of the photography contest for photographs on the theme, "Property Rights"; and an exhibition of paintings by 35 fourth-graders from a Pristina elementary school, on the puppet show "

PUBLIC OUTREACH ACTIVITIES ON EQUAL PROPERTY RIGHTS

PRP DEVELOPS PUPPET SHOW FOR GRADE-SCHOOLERS ON GIRLS' AND BOYS' EQUAL PROPERTY RIGHTS

PRP commissioned a puppet show for grade school children that conveys the message of equality between girls and boys and good relations between fathers and daughters. PRP commissioned the play and piloted the show over seven days for first-, second- and third-graders from various elementary schools in Prishtinë/Pristina. A total of 962 children attended in all, as well as 50 adults attended (teachers, etc.).

PRP worked with the Dodona Theater troupe to determine the optimal age group for absorbing the message of the play and to experiment with introducing interactive elements to deliver the message effectively. As noted above, PRP plans to have the finished product performed for school children throughout Kosovo. PRP is also going to be working with teachers to develop activities that reinforce the message after the play has been presented.

PERFORMANCE IN VITI/VITINA. PRP arranged for the puppet show to be performed for around 350 third- and fourth-graders from two schools in Viti/Vitina and from grades 1-5 of a smaller school in the nearby village of Ramian. PRP distributed souvenir tickets for the kids in advance. Banners and booklets with the text of the play in three languages were printed as well.

PRP also worked with the teachers of the participating classes to inform them of the context and purpose of this initiative and to encourage them to work with their classes to reinforce the message of the play. PRP has also designed and printed a two-question survey targeted to students on the play and its message. This survey will be distributed to the children through their teachers. PRP will collect the surveys afterward and review the children's responses.

PUPPET SHOW REPRISED IN PRISTINA. Around 120 fourth-graders from the "Gjergj Fishta" elementary school attended this event, along with teachers and school officials. As they were leaving the theater, the children received painting kits and were later asked to paint pictures on the topics of the puppet show. PRP is using these pictures in its campaign, For Our Common Good.

EVENT TO CELEBRATE INTERNATIONAL DAY OF THE GIRL CHILD

PRP also held the celebration event on October 11 at which the US Charge D'Affaires, Ms. Colleen Hyland and Deputy Prime Minister Hajredin Kuçi made remarks, along with others.

OFFICIAL RECEPTION HELD IN VITI/VITINA TO COMMEMORATE INTERNATIONAL WOMEN'S DAY

To mark International Women's Day (March 8), PRP organized with the Viti/Vitina municipal administration a reception in Viti/Vitina on March 8, 2017. Miranda Jolicoeur from USAID and Mayor

of Viti/Vitina, Sokol Haliti, gave remarks to open the event and emphasized the importance of supporting and empowering women in exercising their property and inheritance rights. A local woman, Nurie Bajrami, who is also a business owner and a Head of Women's Association in Viti/Vitina, addressed the audience by sharing her experiences as a property owner and the support that she provides to other women in Viti/Vitina.

ROUNDTABLE DISCUSSION ON WOMEN'S PROPERTY RIGHTS IN ŠTRPCE/SHTËRPCË

PRP organized the round-table discussion in close cooperation with the Municipal Gender Officer of Štrpce/Shtërpçë Municipality in which an ethnically mixed group of around 40 women took part. The discussion focused on the law governing women's property rights, the challenges that women face in exercising their property rights, and proposals for addressing these challenges. PRP showed some of its PSAs on women's property rights in Serbian and Albanian. A representative from Kosova Women for Women (KW4W), a USAID E4E recipient organization, also made remarks.

Women from Štrpce/Shtërpçë acknowledged the need to continue with these discussions, and recommended expanding the audience to include men and youngsters.

JOINT ACTIVITY HELD WITH KOSOVO BAR ASSOCIATION AND FORUM OF WOMEN JUDGES TO MARK INTERNATIONAL WOMEN'S DAY

To mark Women's Month and International Women's Day, PRP organized a conference, "Legal Perspectives on Equal Property Rights for Current and Future Legal Professionals." Ms. Miranda Jolicoeur of USAID made remarks to open the event, and these were followed by remarks by panelists, who represented the Kosovo Bar Association, the Forum of Woman Judges and Prosecutors, the Chamber of Notaries, the Office of Ombudsperson and the Balkan Investigative Reporting Network. The panelists raised a number of issues for discussion from their professional practice.

Many members of the audience were law students. This event is part of PRP's aim to engage youth in awareness-raising activities on women's property rights.

CONFERENCE HELD WITH VITI/VITINA HIGH SCHOOLERS TO MARK CONSTITUTION DAY (APRIL 10)

PRP worked closely with Viti/Vitina municipal officials to hold an event with local high-schoolers on the legal issues surrounding property rights in Kosovo and rights guaranteed by the Kosovo constitution. The event featured a panel of officials from the Constitutional Court, the local Branch Court, the municipal administration, and a local notary, along with PRP. The winner was announced of an essay contest conducted among the students on the topic of the Kosovo Constitution and Property Rights. The event took place in Viti/Vitina high school "Januz Zenjullahu," on April 7.

OUTREACH EVENTS IN DRAGASH/DRAGAŠ ON EQUAL PROPERTY RIGHTS

PRP supported a roundtable for women in Dragash/Dragaš that was led and organized by the Dragash/Dragaš Municipal Gender Officer. The roundtable featured (i) a presentation by PRP on the law governing women's property rights and the opportunities it offers to women, and all citizens, to acquire and use property; and (ii) a discussion led by MGO of Dragash/Dragaš on local traditions and customs. Around 38 local women participated in the event. Women discussed these issues openly. PRP also showed PSAs from its media campaign

PRP also facilitated a roundtable in Dragash/Dragaš led by the US Embassy Deputy Chief of Mission, Ms. Colleen Hyland, to discuss women's property rights issues with women from the municipality.



PRP Objective 3 Lead conducts lecture to high school students of "Kongresi i Manastirit" in Firaje, Shtërpce/Štrpce.

DON CUIZON FOR USAID PRP

PRESENTATION ON PROPERTY RIGHTS ISSUES TO HIGH SCHOOL STUDENTS IN SHTEËRPCË/ŠTRPCE

The presentation focused on the importance of equal property rights and the ongoing legislative reforms of the sector under the National Strategy on Property Rights. Over 60 students attended. The conversation was interactive with very high level of interest, and students discussed their own understanding and experience with property, including women's ability to exercise property and inheritance rights. PRP also showed its PSAs.

SUPPORTING PREPARATIONS FOR US AMBASSADOR'S FACT-FINDING TRIP

PRP organized and facilitated a session of meetings for the US Ambassador during an official visit to Istog/k municipality. The meeting concerned equal property rights and the local situation. Participants included representatives of civil society and a municipal official. The ambassador asked questions and made remarks on the importance of women owning property, and stressed the US government's commitment to support this cause.

NUMEROUS INTERVIEWS ON PROPERTY RIGHTS ISSUES

PRP provided interviews on property rights issues: (1) for a documentary being produced by UNMIK to investigate the link between women, domestic violence, property rights, and justice; (2) for an article on women's inheritance rights for the project. "Girls be Heard;" (3) for an interview on gender equality-stereotypes and gender roles in Kosovo, for a joint project of UNFPA and the OSCE; and (4) for a university student planning her Master's thesis on women's property rights.

FACILITATING CIVIL SOCIETY'S ENGAGEMENT ON INHERITANCE REFORMS

PRP and ATRC worked together with the sub-grantees to help them consolidate their (the sub-grantees') recommendations on the "Inheritance Package" of draft legislation. ATRC submitted the recommendations to the National Assembly.

To support this process, PRP and ATRC organized a debate where civil society presented recommendations to the parliamentary legislative commission on the "inheritance package" of laws. Recommendations were presented by organizations who have been working in the area of women's property rights for some time, monitoring court cases, notary practice, municipal developments, etc. Also attending as panelists were two members of the parliamentary legislative commission responsible for reviewing the draft legislation. More than 100 people took part, representing government bodies and civil society organizations.

BIRN provided live streaming of the conference and produced a TV show on the subject.

SUPPORTING E4E SUB-GRANTEES IN CARRYING OUT THEIR ACTIVITIES

PRP worked extensively to support ATRC and E4E sub-grantees carrying out activities throughout Kosovo in support of women's property rights.

OP-ED PIECE SUBMITTED FOR USAID/WASHINGTON'S PR COVERAGE OF KOSOVO

As soon as the National Strategy was adopted, PRP informed Mr. Jeremy Green of USAID/Washington of this development, and Mr. Green promptly initiated contact between *Reuters* journalists and the DPM's Office to arrange for publication of the op-ed piece in the *Reuters* web journal PLACE, as previously discussed. The op-ed written by First Deputy Prime Minister Kuci, with the support of PRP, for the Thomson Reuters Foundation, entitled "Why land and property rights are key to my nation's future," has been published and widely distributed by other media outlets and social media users. There has been a high pickup for the blog and it is continuing to be shared (so far, there have been around 1,300 shares, whereas the post has reached over 3,000 people).

The Op-Ed can be found at:

<http://www.reuters.com/article/us-kosovo-landrights-lawmaking/kosovo-launches-drive-to-encourage-women-to-claim-property-rights-idUSKBN154233>

<http://www.thisisplace.org/i/?id=9fb60ee3-c65c-411d-8b04-fe515d2af246>

In addition to the op-ed, *Reuters* followed up with an article with quotes from the DPM's op-ed. The *Reuters* article characterized the adoption of the National Strategy as a step that will "revolutionize its land laws and will, for the first time, clearly define formal ownership and encourage women to inherit and own land in their own right." Here are links to the article:

The *Reuters* article was also published on the cover page of the Monday issue of the local, daily newspaper *Koha Ditore* (see below).

The social media also picked up on the op-ed and *Reuters* article (see below a select number of Twitter feeds). The Thomson Reuters Foundation, the PLACE *Reuters* web journal, and the *Reuters* authors tweeted about the op-ed and article.

Both USAID/Kosovo and USAID Europe/Eurasia followed up with tweets. The news was further distributed by social media accounts with high traffic. The Millennium Challenge Corporation Kosovo Office posted the *Reuters* article along with a caption on their Facebook page. Former Deputy Foreign Minister Petrit Selimi tweeted about the op-ed. Kosovo Ambassador in Washington D.C. Vlora Çitaku retweeted. Through tweets and retweets thousands of users were reached out (see below select social media interactions).

PRP AND THE MUNICIPALITY OF VITI/VITINA RECEIVE MS. DIANNA PALEQUIN, COUNTRY ASSISTANCE COORDINATOR FOR US STATE DEPARTMENT, DURING HER 3-DAY VISIT TO KOSOVO

PRP facilitated the meeting, which informed Ms. Palequin about the issues that Kosovo faces with respect to property rights, the historical context, and the importance for Kosovo of continued support in the property rights sector, which is a key element for improving the Rule of Law and for spurring economic growth. The work of the USAID Property Rights Program and the results achieved to date were also noted.

In addition to PRP representatives, the Mayor of Viti attended the meeting, together with the Director for Geodesy, Property, and Cadaster and the Director for the Culture, Youth and Sports Department of Viti/Vitina municipality.

OBJECTIVE 4: IMPROVED COMMUNICATION, ACCESS TO INFORMATION AND UNDERSTANDING OF PROPERTY RIGHTS

PRP RECEIVES USAID APPROVAL TO EXPAND ACTIVITIES TO SHTËRPCË/ŠTRPCE

During this year USAID agreed that that PRP could begin conducting this activity in Shtërpcë/Štrpce municipality, and at subsequent meetings the Mayor and other relevant municipal officials reaffirmed their readiness to work closely with PRP.

PRP PRODUCES AND DISSEMINATES PUBLIC INFORMATION BROCHURES ON PROPERTY REGISTRATION

In Year 3 PRP conducted and completed extensive research of the law and practice surrounding property registration; and in close cooperation with the Viti/Vitina Municipal Cadastral Office (MCO), PRP produced legal information products for citizens on the basis of that research and analysis that describe the steps, fees and documents required for registering property rights in three scenarios: arising from (1) inheritance; (2) a court decision; and (3) a purchase and sale. These information products will be used to develop clear information for citizens on how to register property; and to assist staff of MCO and CSO staff to provide guidance to citizens.

How Do I Register My Newly Purchased Property?

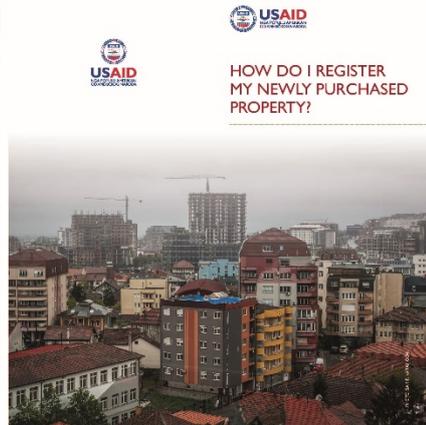
When the buyer and seller of a property reach agreement on the purchase price and other issues, they should go to a notary's office to assist in the sales contract to complete the transaction. Their spouses should accompany them, too, as required by the Law on Family.

Each municipality has one or more notaries, licensed by the government to prepare and certify all private contracts for the transfer of rights in immovable property. Notary fees are posted in the newspapers.

Once the buyer and seller have signed to the terms in this contract, the buyer proceeds to the bank to transfer the amount of the purchase price to the seller. The notary will file the sales contract once all documentation is complete. If the purchase price is less than €10,000, the buyer is not required to provide money through a bank.

The buyer then registers the property at the Municipal Cadastral Office (MCO) in his or her name for residential property.

The MCO does not require a survey of the property if it is undivided property. If the buyer and seller agree that a survey is necessary, they should hire a surveyor or survey firm, and the buyer applies for a change in ownership for the newly surveyed property at the same time as the application for property registration. The application for registration must be submitted within only 300 days from the day the cadastral survey was concluded. The law requires the geodesy staff of the MCO to register the change in the cadastre within three days.



English version of PRP-produced legal information brochure on how to register newly purchased property. The brochures are available in Albanian, Serbian, and English.

HANA LIMANI FOR USAID PRP

Why Should I Register My Property Rights with the MCO?

- Security**
Registering your property gives you legal security.
- Increased Freedom**
When your property is registered, you can more easily sell it, subdivide it, and leave it to your children.
- More Opportunities**
When your property is registered, you can apply for a mortgage or for a government subsidy.

I Buying and selling the property
The buyer and seller meet in the notary's office, together with their respective spouses, and present the following documents:

- Copies of Kosovo identification cards of buyer and seller and their spouses;
- Evidence of payment of the purchase price (either a bank receipt or a personal receipt);
- Property ownership certificate of seller, which is issued by the MCO for a €5 fee; and
- If the property is being subdivided, a copy of the plan of the property, which is issued by the geodesy section of the MCO for a €5 fee.

The notary will contact the owners of adjoining properties and will notify them of the pending sale, to verify that they have no interest in the property. (Under current law, neighbors have a pre-emptive right.)

The notary will usually complete this work within 1-3 days.

II Registering the property at the Municipal Cadastral Office
To register his/her newly acquired property rights at the VCO, the buyer must present the following documents:

- A completed application form;
- A copy of the notarized sales contract;
- All documents provided to the notary;
- Proof of payment of property tax (from the Municipal Finance Office);
- A certificate that indicates that the municipality is not interested in acquiring the property, which is issued by the VCO or the Municipal Urbanism Office; and
- Proof of payment of the registration fee (the fee is based on value of property). If the property is registered as spousal property between a husband and wife, then no registration fee is charged. Any fee or tax payment greater than €10 requires a payment by bank transfer and proof of the bank transfer payment. Fees less than €10 are paid at the office charging the fee.

The registered time to collect/prepare these documents is 1-3 days.

III The MCO completes the registration
The VCO is required by law to complete the registration within 15 days. During this period, the MCO posts a notice of the transfer of ownership in the property on the MCO's information board for five days. Once the new registration is approved, the MCO notifies the new owner to come to the MCO to obtain a copy of the property ownership certificate and a copy of the newly transacted property deed.

These property registration brochures were designed to be concise and easy-to-understand so that they are accessible to all citizens.

HANA LIMANI FOR USAID PRP

PRP has distributed hard-copy versions of the information brochures to its partner municipalities Viti/Vitina, Shtërpcë/Štrpce and Dragash/Dragaš. The brochures will also be distributed to other institutions such as courts, banks and religious councils, when agreement with them has been reached. PRP will also promote these brochures in other municipalities and MCOs throughout Kosovo. The brochures are also available in digital format on the webpages of Viti/Vitina Dragash/Dragaš and are expected to be uploaded

soon in Shtërpçë/Štrpce.

LAUNCH EVENT IN VITI/VITINA TO UNVEIL PUBLIC INFORMATION BROCHURES

PRP and the Viti/Vitina Municipality held the event to present and promote the legal information brochures for citizens described above. The event itself was held in the Municipal House of Culture and featured remarks by Mayor Haliti and PRP. At the same time, PRP set up a tent outside where citizens could receive the brochures and other relevant information. The tent generated a lot of interest and resulted in many visits by citizens.



Brochures available on launch day at a PRP booth outside of the Viti/Vitina Municipal House of Culture in June 2017.

DON CUIZON FOR USAID PRP

RECOMMENDATIONS PRESENTED TO MUNICIPAL OFFICIALS FOR IMPROVING CITIZEN SERVICES

PRP completed its identification of matters that need to be addressed at the national and local levels to make the registration process more efficient and straightforward. PRP met with the Mayor and Geodesy Director of Viti/Vitina Municipality to present PRP's findings from its analysis of the property registration process and recommendations to make the registration process an easier, quicker and less costly. The Mayor was very receptive to PRP's recommendations, and PRP has moved forward with a number of initiatives that were discussed.

PRP INITIATIVE TO SAFEGUARD CADASTRAL ARCHIVES AGAINST DAMAGE AND LOSS

The cadastral archives of Viti/Vitina municipality are vulnerable to damage or loss. During this Year PRP worked closely with MCO offices to introduce measures for safeguarding the archives. PRP made site visits to Viti/Vitina and conducted extensive market and other research on the technical options available. Using this information PRP issued a Request for Quotation (RFQ) to solicit bids for providing and installing the equipment necessary to safeguard the archives; conducted a procurement for the services and ultimately awarded a subcontract to carry out the work.

By the end of Year 3, the project was nearly completed: fireproof wall panels and flooring have been installed. Remaining items to be installed are the lighting system, dehumidifier, temperature regulator, as well as the metal bookcases, flat file drawers, and a reading table. Meanwhile, PRP has also made a bulk procurement of new standardized binders so that officials can start re-filing and classifying the files in a more structured and organized manner than in their current state. The location of the MCO archive facility where these improvements are taking place is on the premises of the municipality's new municipal building annex in Viti/Vitina (funded by the European Union). This is a much more modern and secure structure than their current office.

PRP LAUNCHES INNOVATIVE E-KIOSK INITIATIVE

During the month of September, PRP completed a competitive procurement process for local technical services to configure and install an e-kiosk in Viti/Vitina municipality. It is intended to build off the success of other e-kiosk installations in Kosovo (some of which have been funded by other USAID programs) to issue simple civil status documents, such as birth and marriage certificates. PRP

intends that the Viti/Vitina installation will go one step further by also having the functionality of providing property ownership certificates. The time and resource savings for both the citizen and the civil status office staff can now also be extended to municipal cadastral office staff, whose time can be freed up to review and process incoming registrations more efficiently than ever before. Also, making these documents available through the e-kiosk after working hours (e-kiosks in Kosovo operate 24/7) have the intended purpose of encouraging greater citizen interest and awareness of their own standing vis-à-vis having ownership proof of their property.

If this is successful, PRP will seek to reconfigure e-kiosks in other municipalities to link them to their respective MCOs.

INTRODUCTORY MEETING WITH DRAGASH/Dragaš MUNICIPAL OFFICIALS TO EXPLORE AVENUES FOR COOPERATION

PRP, together with Ms. Miranda Jolicoeur and Marina Dimitrijevic of USAID, met with the Mayor of Dragash/Dragaš Municipality, the Head of the Municipal Cadastral Office and the Municipal Gender Officer, to explore opportunities for cooperation. PRP described the work of the project and its ongoing activities in support to Viti/Vitina and Štrpce/Shtërpçë municipalities and proposed as an initial activity an information session there on women's property rights in coordination with the MGO in April. The Mayor and the Head of the MCO described the general operation of the cadastral office there, focusing on its challenges to keep up with increased demand during the peak travel season when the diaspora return. Local traditions vis-à-vis women's ability to exercise their property inheritance rights were also discussed as playing a prominent role in Dragash/Dragaš society.

DISSEMINATION OF POPULAR PUBLIC INFORMATION BROCHURES ON PROPERTY REGISTRATION AT OUTDOOR EVENT IN DRAGASH/Dragaš MUNICIPALITY

In July 2017 PRP held an outdoor informational event in Dragash/Dragaš municipality during one of their summer "market days." A tent was set up outside the municipal building in the center of town. The location observed high foot traffic, and many local residents and diaspora stopped by to ask questions and seek advice from PRP's and the MCOs technical experts present on their property related issues. Many questions and clarifications revolved around a trending theme of citizens not realizing that, as a putative property owner, he or she is not the legal owner until it has been registered with the MCO and the citizen possessing a property decision certificate. And therefore, he or she have no legal right to sell, subdivide, transfer to an heir, receive any subsidy, or use it to obtain a mortgage. Feedback generally was that this event was quite informative and successful and should be repeated in the future so as to supplement the media campaign with more face-to-face presence with citizens.

LOCAL ACTIVITIES TO IMPROVE THE PROPERTY RIGHTS REGIME AT THE MUNICIPAL LEVEL

During this Year PRP supported the Viti/Vitina Municipal Cadastral Office in conducting a roundtable on women's property rights that encompassed a broad range of local stakeholders, as well as officials from Shtërpçe/Štrpce. The roundtable featured remarks and/or presentations by USAID; the Moj, the KCA, the Mayor of Viti/Vitina and the Head of the Viti/Vitina MCO.

PRP also worked closely with the Head of the Viti/Vitina MCO to organize and take part in a local TV program that focused on issues surrounding women's property rights and the measures being taken to improve women's ability to exercise their property rights fairly and freely.

PRP INITIATES RESEARCH ON PROPERTY REGISTRATION STATISTICS

Given the number of activities underway supporting municipal cadastral offices and citizens' knowledge and ability to engage those offices and exercise their property rights, PRP felt it important to obtain baseline data in PRP's three partner municipalities (Viti/Vitina, Štrpce/Shtërpçë, and Dragash/Dragaš) on: 1.) the number of joint registrations; and 2.) the number of days to conduct property transactions. Working in coordination with Objective 3 staff, the purpose of this research into the number of joint registrations is to demonstrate the efficacy of PRP's behavior change campaign and to assist MCOs in the reporting to national authorities as required in the Administrative Instruction on Special Measures for the Registration of Joint Immovable Property on Behalf of Both Spouses (No.03/2016). In addition, the research into the time period it realistically takes to register property will inform PRP's further work to improve MCOs performance and citizen services.

PRP RECEIVES CERTIFICATE OF APPRECIATION FROM VITI/VITINA MUNICIPALITY

In a year-end ceremony convened by the Viti/Vitina municipal administration, the Mayor expressed the municipality's gratitude to PRP for its assistance and support to the municipality.

KEY ACTIVITIES PLANNED FOR YEAR FOUR

OBJECTIVE 1: BETTER COORDINATION AND POLICY PRIORITIES

PROPOSED KEY YEAR FOUR ACTIVITIES

1. Continue to support the development of the extensive legislation required to implement the National Strategy, in accordance with the Action Plan.
2. Work closely with the SPO to establish the structures and modalities necessary to support and monitor implementation of the National Strategy.
3. Support the adoption of the inheritance package and other laws as they are submitted to Parliament.
4. Conduct public outreach activities to inform the public about the laws as they are adopted.

OBJECTIVE 2: IMPROVED COURT PROCESSES RELATED TO PROPERTY CLAIMS

PROPOSED KEY YEAR FOUR ACTIVITIES

1. Present to the KJC the positive results generated by these reforms in the CoMs and secure the KJC's support for having these practices adopted in the other courts.
2. Produce a polished draft of the Practical Guide in consultation with judges of the CoMs.
3. Hold a visibility event with the KJC to present the Practical Guide to the entire judicial system.
4. Finalize the Practical Guide for adoption by the KJC.
5. Support the adoption of caseload management reforms in additional courts.
6. Complete, announce and publish the summaries in Albanian and Serbian of ECHR decisions on property rights.
7. Develop training modules and provide training for judges and court staff on the Practical Guide and caseload management reforms.
8. Develop training modules and provide training for judges and lawyers on the practice of the ECHR in property rights.
9. Develop training modules and provide training for judges on National Strategy legislation as it is adopted.
10. Publish the Albanian translation of European valuation standards.
11. Develop a training module for relevant officials on the valuation standards.

12. Commence analysis of the courts' substantive law and practice in property rights.

OBJECTIVE 3: ENHANCE WOMEN'S RIGHTS TO USE PROPERTY IN PRACTICE

PROPOSED KEY YEAR FOUR ACTIVITIES

1. Produce new media products on women's property rights.
2. Support outreach activities at the village level on women's property rights.
3. Support outreach activities targeting youth on women's property rights.
4. Support activities by Municipal Gender Officers to inform citizens about women's property rights.

OBJECTIVE 4: IMPROVED COMMUNICATION, ACCESS TO INFORMATION AND UNDERSTANDING OF PROPERTY RIGHTS

PROPOSED KEY YEAR FOUR ACTIVITIES

1. Complete initiative to safeguard MCO cadastral archives in Viti/Vitina.
2. Complete establishment of e-kiosk in Viti/Vitina, with link to MCO.
3. Reconfigure where feasible other e-kiosks in Kosovo to link them to MCOs.
4. Support registration into the Cadastre of backlogged registration documents in Štrpce/Shtërpçë.
5. Explore opportunities to provide similar support to additional municipalities.
6. Inform municipal officials and citizens of the implications of National Strategy legislation as it is adopted.
7. Support implementation by selected municipalities of the Law on the Legalization of Constructions without a Permit, if/when that law has been adopted.
8. Disseminate public information brochures to municipalities throughout Kosovo in hard copy and digital formats.
9. Establish e-payment for MCOs.

PROJECT SPECIFIC PERFORMANCE INDICATORS

Performance Indicator	DO & IR that the project supports	Baseline	Target Yr. 3 [Y1+Y2+Y3]	Actual Yr. 3 [Y1+Y2+Y3]	Target LoP [Y1+Y2+Y3+Y4]	Actual LoP [Y1+Y2+Y3]
1.1} Number of strategies drafted and approved by the government	<i>DO: Improved Rule of Law and Governance that meet Citizen's Needs</i> <i>IR: More Efficient, Transparent, Independent & Accountable Justice Sector; Civil Society Strengthened to Increasingly Engage Constructively with Government</i>	0	1 [Y1=0] [Y2=1] [Y3=N/A]	0 [Y1=0] [Y2=1] [Y3=N/A]	1 [Y1=0] [Y2=1] [Y3=0] [Y4=0]	1 [Y1=0] [Y2=1] [Y3=0]
1.2} Number of laws drafted and approved /Accepted by line ministry/government as a result of USG assistance	<i>DO: Improved Rule of Law and Governance that meet Citizen's Needs</i> <i>IR: More Efficient, Transparent, Independent & Accountable Justice Sector; Civil Society Strengthened to Increasingly Engage Constructively with Government</i>	0	4 [Y1=0] [Y2=2] [Y3=2]	7/D [Y1=0] [Y2=1] [Y3=6]	6 [Y1=0] [Y2=2] [Y3=2] [Y4=2]	7/D [Y1=0] [Y2=1] [Y3=6]
1.3} Number of secondary legislation drafted and approved	<i>DO: Improved Rule of Law and Governance that meet Citizen's Needs</i> <i>IR: More Efficient, Transparent, Independent & Accountable Justice Sector; Civil Society Strengthened to Increasingly Engage Constructively with Government</i>	0	10 [Y1=1] [Y2=6] [Y3=3]	21 [Y1=6] [Y2=2] [Y3=13]	14 [Y1=1] [Y2=6] [Y3=3] [Y4=4]	21 (2A+19D) [Y1=6] [Y2=2] [Y3=13]
2.1} Number of court procedures and secondary legislation related to court function	<i>DO: Improved Rule of Law and Governance that</i>	0	8	1	12	1

Performance Indicator	DO & IR that the project supports	Baseline	Target Yr. 3 [Y1+Y2+Y3]	Actual Yr. 3 [Y1+Y2+Y3]	Target LoP [Y1+Y2+Y3+Y4]	Actual LoP [Y1+Y2+Y3]
and/ or improved court performance adopted and approved	meet Citizen's Needs IR: More Efficient, Transparent, Independent & Accountable Justice Sector		[Y1=1] [Y2=3] [Y3=4]	[Y1=0] [Y2=0] [Y3=1]	[Y1=1] [Y2=3] [Y3=4] [Y4=4]	[Y1=0] [Y2=0] [Y3=1]
2.2} Number [average] of days it takes for courts to resolve a property case reduced.	DO: Improved Rule of Law and Governance that meet Citizen's Needs IR: More Efficient, Transparent, Independent & Accountable Justice Sector	1249 (Days Average)	1061 [Y1=N/A] [Y2=1186] [Y3=1061]	KJC Database/ Court Records-TBD [Y1=N/A] [Y2=?] [Y3=?]	936 [Y1=N/A] [Y2=1186] [Y3=1061] [Y4=936]	KJC Database/ Court Records-TBD [Y1=N/A] [Y2=?] [Y3=?]
2.3} Percent of property disputes cases resolved in courts [within 2 years]	DO: Improved Rule of Law and Governance that meet Citizen's Needs IR: More Efficient, Transparent, Independent & Accountable Justice Sector	32%	52% [Y1=N/A] [Y2=37%] [Y3=52%]	KJC Database/ Court Records-TBD [Y1=N/A] [Y2=?] [Y3=?]	72% [Y1=N/A] [Y2=37%] [Y3=52%] [Y4=72%]	KJC Database/ Court Records-TBD [Y1=N/A] [Y2=?] [Y3=?]
2.4} Percent of court users satisfied with court services on resolving property disputes	DO: Improved Rule of Law and Governance that meet Citizen's Needs IR: More Efficient, Transparent, Independent & Accountable Justice Sector	22%	42% [Y1=N/A] [Y2=N/A] [Y3=42%]	28% [Y1=N/A] [Y2=N/A] [Y3=28%]	52% [Y1=N/A] [Y2=N/A] [Y3=42%] [Y4=52%]	28% [Y1=N/A] [Y2=N/A] [Y3=28%]

Performance Indicator	DO & IR that the project supports	Baseline	Target Yr. 3 [Y1+Y2+Y3]	Actual Yr. 3 [Y1+Y2+Y3]	Target LoP [Y1+Y2+Y3+Y4]	Actual LoP [Y1+Y2+Y3]
2.5} Number of judges, lawyers and court staff trained with USG assistance	DO: Improved Rule of Law and Governance that meet Citizen's Needs IR: More Efficient, Transparent, Independent & Accountable Justice Sector	0	150 [Y1=N/A] [Y2=50] [Y3=100]	102 [Y1=N/A] [Y2=0] [Y3=102]	450 [Y1=N/A] [Y2=50] [Y3=100] [Y4=300]	102 [Y1=N/A] [Y2=0] [Y3=102]
2.6} Number of USG-assisted courts with improved case management related to resolution of property claims and disputes	DO: Improved Rule of Law and Governance that meet Citizen's Needs IR: More Efficient, Transparent, Independent & Accountable Justice Sector	0	8 [Y1=4] [Y2=N/A] [Y3=4]	0 [Y1=0] [Y2=0] [Y3=?]	9 [Y1=4] [Y2=N/A] [Y3=4] [Y4=1]	4 ¹ [Y1=0] [Y2=4*] [Y3=?]
2.7} Number of legal courses or curricula developed/upgraded with USG assistance	DO: Improved Rule of Law and Governance that meet Citizen's Needs IR: More Efficient, Transparent, Independent & Accountable Justice Sector	0	8 [Y1=1] [Y2=3] [Y3=4]	0 [Y1=0] [Y2=0] [Y3=0]	12 [Y1=1] [Y2=3] [Y3=4] [Y4=4]	0 [Y1=0] [Y2=0] [Y3=0]

¹ PRP is in process of assisting 4 Courts (Gjilan, Peja, Ferizaj and Branch Court Strpce) with improved case management related to resolution of property claims and disputes

Performance Indicator	DO & IR that the project supports	Baseline	Target Yr. 3 [Y1+Y2+Y3]	Actual Yr. 3 [Y1+Y2+Y3]	Target LoP [Y1+Y2+Y3+Y4]	Actual LoP [Y1+Y2+Y3]
3.1} Number of people from civil society and “E4E CSO-s” staff trained to implement program activities in support of USAID/ Kosovo program objectives	<i>DO: Improved Rule of Law and Governance that meet Citizen’s Needs</i> <i>IR: More Efficient, Transparent, Independent & Accountable Justice Sector; Civil Society Strengthened to Increasingly Engage Constructively with Government</i>	0	80 [Y1=N/A] [Y2=40] [Y3=40]	22 [Y1=4] [Y2=18] [Y3=?]	80 [Y1=N/A] [Y2=40] [Y3=40] [Y4=N/A]	45 [Y1=4] [Y2=41] [Y3=?]
3.2} Number of communication outreach products, developed and disseminated by PRP and “E4E CSO-s”	<i>DO: Improved Rule of Law and Governance that meet Citizen’s Needs</i> <i>IR: More Efficient, Transparent, Independent & Accountable Justice Sector; Civil Society Strengthened to Increasingly Engage Constructively with Government</i>	0	60 [Y1=10] [Y2=25] [Y3=25]	97 [Y1=5] [Y2=47] [Y3=45]	70 [Y1=10] [Y2=25] [Y3=25] [Y4=10]	97 [Y1=5] [Y2=47] [Y3=45]
3.3} Number of communication and outreach campaigns, developed/supported by USG assistance	<i>DO: Improved Rule of Law and Governance that meet Citizen’s Needs</i> <i>IR: More Efficient, Transparent, Independent & Accountable Justice Sector; Civil Society Strengthened to Increasingly Engage Constructively with Government</i>	0	1 [Y1=0] [Y2=1] [Y3=0]	1 [Y1=0] [Y2=1] [Y3=0]	1 [Y1=0] [Y2=1] [Y3=N/A] [Y4=N/A]	1 [Y1=0] [Y2=1] [Y3=N/A]
3.4} Number of communication outreach activities and events developed and implemented by PRP and “E4E CSO-s to change cultural attitudes and behaviors about women’s property rights	<i>DO: Improved Rule of Law and Governance that meet Citizen’s Needs</i> <i>IR: More Efficient, Transparent, Independent & Accountable Justice Sector; Civil Society Strengthened to Increasingly Engage Constructively with Government</i>	0	107 [Y1=7] [Y2=50] [Y3=50]	81 [Y1=7] [Y2=28] [Y3=46]	114 [Y1=7] [Y2=50] [Y3=50] [Y4=7]	81 [Y1=7] [Y2=28] [Y3=46]

Performance Indicator	DO & IR that the project supports	Baseline	Target Yr. 3 [Y1+Y2+Y3]	Actual Yr. 3 [Y1+Y2+Y3]	Target LoP [Y1+Y2+Y3+Y4]	Actual LoP [Y1+Y2+Y3]
3.5} Percentage of citizens who have been reached by PRP and E4E lead social behavior campaign and recognize the PRP and E4E CSO campaign/brand/identity/logo/ messages/ content	<i>DO: Improved Rule of Law and Governance that meet Citizen's Needs</i> <i>IR: More Efficient, Transparent, Independent & Accountable Justice Sector; Civil Society Strengthened to Increasingly Engage Constructively with Government</i>	0	40% [Y1=N/A] [Y2=20%] [Y3=40%]	76% [Y1=N/A] [Y2=N/A] [Y3=76%]	40% [Y1=N/A] [Y2=20%] [Y3=20%] [Y4=N/A]	76% [Y1=N/A] [Y2=N/A] [Y3=76%]
3.6} Percentage of citizens [with negative attitude] who report changing their attitude/behavior about women's rights to inherit property and engage in economic activities after exposure to PRP and/or E4E CSO communication and outreach products, activities and events	<i>DO: Improved Rule of Law and Governance that meet Citizen's Needs</i> <i>IR: More Efficient, Transparent, Independent & Accountable Justice Sector; Civil Society Strengthened to Increasingly Engage Constructively with Government</i>	36% (Negative attitude)	16% [Y1=N/A] [Y2= 26%] [Y3= 16%]	27% [Y1=N/A] [Y2=N/A] [Y3=27%]	16% [Y1=N/A] [Y2=26%] [Y3=16%] [Y4=16%]	27% [Y1=N/A] [Y2=N/A] [Y3=27%]
3.7} Number [percentage] of women who file inheritance claims in the court	<i>DO: Improved Rule of Law and Governance that meet Citizen's Needs</i> <i>IR: More Efficient, Transparent, Independent & Accountable Justice Sector; Civil Society Strengthened to Increasingly Engage Constructively with Government</i>	0.3%	10% [Y1=N/A] [Y2=N/A] [Y3=10%]	3% [Y1=N/A] [Y2=N/A] [Y3=3%]	30% [Y1=N/A] [Y2=N/A] [Y3=10%] [Y4=30%]	3% [Y1=N/A] [Y2=N/A] [Y3=3%]
3.8} Number [percentage] of women inheriting property	<i>DO: Improved Rule of Law and Governance that meet Citizen's Needs</i> <i>IR: More Efficient, Transparent, Independent & Accountable Justice Sector; Civil Society Strengthened to Increasingly Engage Constructively with Government</i>	3.8%	8.8% [Y1=N/A] [Y2=N/A] [Y3=8.8%]	7.5% [Y1=N/A] [Y2=N/A] [Y3=7.5%]	33.8% [Y1=N/A] [Y2=N/A] [Y3=8.8%] [Y4=33.8%]	7.5% [Y1=N/A] [Y2=N/A] [Y3=7.5%]

Performance Indicator	DO & IR that the project supports	Baseline	Target Yr. 3 [Y1+Y2+Y3]	Actual Yr. 3 [Y1+Y2+Y3]	Target LoP [Y1+Y2+Y3+Y4]	Actual LoP [Y1+Y2+Y3]
4.1} [Number of] Land administration offices established or upgraded: The number of land administration and service offices or other related facilities that the project physically establishes or upgrades.	DO: Increase Investment and Private Sector Employment IR: Improved Economic Governance & Business Environment	0	4 [Y1=N/A] [Y2=2] [Y3=2]	3 ² [Y1=N/A] [Y2=0] [Y3=3]	4 [Y1=N/A] [Y2=2] [Y3=2] [Y4=N/A]	3 [Y1=N/A] [Y2=0] [Y3=3]
4.2} Number of days to conduct property transactions reduced due to improved information systems [in participating municipalities]	DO: Increase Investment and Private Sector Employment IR: Improved Economic Governance & Business Environment	28 (Days)	26 [Y1=N/A] [Y2=N/A] [Y3=26]	N/A [Y1=N/A] [Y2=N/A] [Y3=26]	24 [Y1=N/A] [Y2=N/A] [Y3=26] [Y4=24]	N/A [Y1=N/A] [Y2=N/A] [Y3=?]
4.3} Number of parcels corrected or incorporated into land system [in participating municipalities]	DO: Increase Investment and Private Sector Employment IR: Improved Economic Governance & Business Environment	0	240 [Y1=N/A] [Y2=80] [Y3=160]	0 [Y1=N/A] [Y2=0] [Y3=0]	440 [Y1=N/A] [Y2=80] [Y3=160] [Y4=200]	0 [Y1=N/A] [Y2=0] [Y3=0]

² PRP is in process of upgrading activities in MCOs of Viti/na, Dragash, and Štrpce.

Performance Indicator	DO & IR that the project supports	Baseline	Target Yr. 3 [Y1+Y2+Y3]	Actual Yr. 3 [Y1+Y2+Y3]	Target LoP [Y1+Y2+Y3+Y4]	Actual LoP [Y1+Y2+Y3]
4.4} Land rights formalized [in participating municipalities]	DO: Increase Investment and Private Sector Employment IR: Improved Economic Governance & Business Environment	0	240 [Y1=N/A] [Y2=80] [Y3=160]	0 [Y1=N/A] [Y2=0] [Y3=0]	440 [Y1=N/A] [Y2=80] [Y3=160] [Y4=200]	0 [Y1=N/A] [Y2=0] [Y3=0]
4.5} Percent of citizens with increased knowledge of their property rights	DO: Increase Investment and Private Sector Employment IR: Improved Economic Governance & Business Environment	27%	42% [Y1=N/A] [Y2=N/A] [Y3=42%]	51% [Y1=N/A] [Y2=N/A] [Y3=51%]	52% [Y1=N/A] [Y2=N/A] [Y3=42%] [Y4=52%]	51% [Y1=N/A] [Y2=N/A] [Y3=51%]
4.6} Number of municipal officials in participating municipalities trained in property related issues.	DO: Increase Investment and Private Sector Employment IR: Improved Economic Governance & Business Environment	0	20 [Y1=N/A] [Y2=N/A] [Y3=20]	0 [Y1=N/A] [Y2=N/A] [Y3=0]	40 [Y1=N/A] [Y2=N/A] [Y3=20] [Y4=20]	0 [Y1=N/A] [Y2=N/A] [Y3=0]

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ANNEX I: NSPR LEGISLATION TABLE

IMPLEMENTATION OF THE NATIONAL STRATEGY ON PROPERTY RIGHTS:

CONCEPT DOCUMENTS, LAWS, ADMINISTRATIVE INSTRUCTIONS, AND REGULATIONS SUPPORTED BY USAID PRP

October 1, 2016 – September 30, 2017

Initiating a new law or amending an existing law requires drafting a Concept Document, which offers an assessment of the consequences of all options considered, including benefits and potential consequences, budgetary costs, as well as administrative and implementation capacity. Concept Documents are drafted by sponsor institutions and approved by the Government of Kosovo. Following the approval of Concept Documents that the National Strategy Action Plan demanded, PRP provided technical assistance in drafting laws, administrative instructions, and regulations.

To date, 6 Concept Documents, 5 Draft-Laws, 10 Administrative Instructions, and 3 Regulations stemming from, or guided by, the NSPR have been finalized. PRP is currently supporting the GoK in finalizing 3 Concept Documents, 3 Laws, and 2 Administrative Instructions. In total, PRP has already contributed to preparing 32 acts, 15 of which have already been adopted.

Nr. of Acts	NSPR Objective	NSPR AP Output	Type of Act	Name of Act(s)	Status	Purpose	Next Step	Type of PRP Support
Technical Assistance to the Ministry of Justice								
1	2	2.3	Concept Document	Concept Document for amending and harmonizing the Law on Notary, Law on Inheritance, Law Non-Contested Procedure	Adopted	Address inconsistencies between legal acts, the dual jurisdiction of courts and notaries to process uncontested inheritance claims is removed by making it exclusive jurisdiction of notaries and ensuring that notary fees are fair, reasonable and affordable, instituting safeguards for protection of women's property rights.	Following government approval, the Laws have been submitted to the Assembly	Drafting
2			Law	Law on Inheritance	Finalized			Drafting
3			Law	Law on Non-Contested Procedure	Finalized			Drafting

Nr. of Acts	NSPR Objective	NSPR AP Output	Type of Act	Name of Act(s)	Status	Purpose	Next Step	Type of PRP Support
4			Law	Law on Notary	Finalized			Drafting
5	I	1.6	Concept Document	Concept Document on a new Law on Public Property	Adopted	Clearly defining various forms of public ownership and assigning clear roles and responsibilities; the Law will define public property as consisting of state property and municipal property and establish rules and procedures for management of such property	Finalize and Approve the Law	Comments
6			Law	Law on Public Property	In Progress			Drafting
7	5	5.3	Concept Document	Concept Document on Construction Land	Adopted	Concept Document proposes a new law on construction land, establishing procedures to transform right to use socially owned urban construction land, unite ownership of buildings with the parcel, as well as other matters to secure tenure and improve land management	Draft a new Law on Construction Land	Drafting
8	I		Concept Document	Concept Document for amending the Law on Property and Other Real Rights	Finalized	Concept Document proposes to accurately regulate modalities of acquiring ownership and other real rights, further regulate prescription and accession as means of acquiring real rights, a clear definition of bona fide possession of immovable property, definition of types of property, in Kosovo, transformation of permanent right of use to ownership, definition of the status of 99-year lease, and, finally, regulate the rights of foreign citizens to own property in Kosovo.	Approve the Concept Document, Amend the Law	Drafting

Nr. of Acts	NSPR Objective	NSPR AP Output	Type of Act	Name of Act(s)	Status	Purpose	Next Step	Type of PRP Support
9	3	3.1	Concept Document	Concept Document on Free Legal Aid	Finalized	Concept Document proposes amending the Law No.04/L-017 on Free Legal Aid, improving access of DPs to free legal aid by a) stipulating that for DPs and persons residing in informal settlements in Kosovo, proof of a property-related issue is sufficient to receive legal aid and b) applying UNHCR prioritization criteria, namely: Poverty/Income (not counting dispossessed property); female or male single head of household; physical disability; mental disability; lack of or limited freedom of movement; security concerns; unaccompanied/separated minor; elderly; sexual and gender-based violence survivor; discriminatory practices	Approve the Concept Document; Amend the Law	Comments
10	5	5.15	Concept Document	Concept Document on a new Law for the Special Chamber of the Supreme Court	In Progress	Concept Document proposing to amend the law to simplify procedures for the adjudication of claims, stipulating core conditions to submit claims before the Special Chamber of the Supreme Court, thereby decreasing the Special Chamber's caseload. (Note: the Strategy AP foresees a sub-legal act for this measure; however, given the necessity for in-depth assessment, the law itself has been proposed for amendment)	Finalize and Approve the Concept Document; Draft a New Law	Drafting
11	3	3.11	Concept Document	Concept Document for amending the Law on Contested Procedure	In Progress	Amended Law No. 03/L-006 on Contested Procedure, including a provision stipulating that the legal time-limits shall run only from the moment each party receives a court order, instruction or decision in the official language chosen by the party; standardized bilingual forms to be used in courts; public awareness campaign on language rights and the role and mandate of the Office of the Language Commissioner	Finalize and Approve the Concept Document; Amend the Law	Drafting

Nr. of Acts	NSPR Objective	NSPR AP Output	Type of Act	Name of Act(s)	Status	Purpose	Next Step	Type of PRP Support
Technical Assistance to the Ministry of Finance								
12	3 & 5	3.8 / 5.17	Law	Law on Immovable Property Tax	Finalized	New Property Tax Law to establish a fair and effective property tax system, increase revenues from property tax, stimulate the most productive use of arable land and encourage market transactions and to significantly improve the process of appraising properties and promote a realistic, transparent and active property market. Furthermore, New Property Tax Law to implement a legal exemption for DP owners from payment of accumulated property tax during the period they had been prevented from accessing their properties	Approve the Law	Comments
Technical Assistance to the Ministry of Local Government Administration								
13	I	1.7	Concept Document	Concept Document on a new Law on Allocation for Use and Exchange of Municipal Immovable Property	Adopted	New Law on allocation for use and exchange of immovable municipal property, clearly defining entitlements, rights and obligations of municipalities with regard to municipal property	Finalize and Approve the Law	Comments
14			Law	Law on Allocation for Use and Exchange of Municipal Immovable Property	In Progress			Drafting/ Workshops
Technical Assistance to the Ministry of Environment and Spatial Planning								

Nr. of Acts	NSPR Objective	NSPR AP Output	Type of Act	Name of Act(s)	Status	Purpose	Next Step	Type of PRP Support
15	1		Concept Document	Concept Document for amending the Law on Condominiums	In Progress	With the purpose of more effective administration of condominiums, the Concept Document proposes a clear definition of joint immovable property on condominiums while proposing a linkage of ownership between buildings and land parcels.	Finalize and Approve the Concept Document; Amend the Law	Drafting
16	5	5.2.1	Law	Law on Treatment of Constructions without Permit	Finalized	Amend the legalization law to extend deadlines, streamline procedures and lower costs.	Approve the Law	Comments
17	2	2.2	Law	Law on Cadastre and Law on Immovable Property Rights Registry	In Progress	The Laws on Cadastre and Immovable Property Rights Registry are being amended to integrate the two laws, integrate MCOs into the KCA, and streamline procedures	Finalize and Approve the Law	Comments
18	5	5.1.1.2	Administrative Instruction	Administrative Instruction on Spatial Planning Technical Norms	Adopted	Sets basic requirements to guide spatial planning decisions (like the construction code, but for spatial planners)	Completed	Comments
19	5	5.1.1.5	Administrative Instruction	Administrative Instruction on Institute for Spatial Planning	Adopted	Sets the scope and requirements for the Institute for Spatial Planning	Completed	Comments
20	5	5.1.4	Administrative Instruction	Administrative Instruction on Categories of Construction	Adopted	Amend sub-legal acts under Law on Construction to further streamline construction permitting procedures for reducing costs and eliminating administrative obstacles	Completed	Comments
21	5	5.1.4	Administrative Instruction	Administrative Instruction on Issuing Construction Permits	Adopted	Amend sub-legal acts under Law on Construction to further streamline construction permitting procedures for reducing costs and eliminating administrative obstacles	Completed	Comments

Nr. of Acts	NSPR Objective	NSPR AP Output	Type of Act	Name of Act(s)	Status	Purpose	Next Step	Type of PRP Support
22	5	5.1.4	Administrative Instruction	Administrative Instruction on Construction Inspections	Adopted	Amend sub-legal acts under Law on Construction to further streamline construction permitting procedures for reducing costs and eliminating administrative obstacles	Completed	Comments
23	5	5.1.1.1	Administrative Instruction	Administrative Instruction on Detailed Regulatory Plans	Finalized	Regulation to establish the elements and basic requirements for the design, implementation and monitoring of detailed regulatory plans	Approve the AI	Comments
24	5	5.1.1.6	Administrative Instruction	Administrative Instruction on Spatial Planning Database	Finalized	Establishes the structure and basic requirements for the spatial planning database.	Approve the AI	Comments
25	5	5.1.4	Administrative Instruction	Administrative Instruction on Construction Permit Fees	In Progress	Amend sub-legal acts under Law on Construction to further streamline construction permitting procedures for reducing costs and eliminating administrative obstacles	Finalize and Approve the AI	Comments
26	5	5.1.1.8	Administrative Instruction	Administrative Instruction on Spatial Planning Supervision, Penalties and Taking of Measures	In Progress	Sets inspection and supervision procedures and responsibilities.	Finalize and Approve the AI	Comments
Technical Assistance to the Office of the Prime Minister								
27	4		Administrative Instruction	Administrative Instruction on Special Measures for the Registration of Joint Immovable Property on Behalf of both Spouses	Adopted	Offering joint registration of property free of charge as an incentive to increase the number of women that own immovable property in Kosovo.	Completed	Drafting

Nr. of Acts	NSPR Objective	NSPR AP Output	Type of Act	Name of Act(s)	Status	Purpose	Next Step	Type of PRP Support
28	3		Regulation	Regulation on Duties, Responsibilities and Organization of the Executive Secretariat of the KPCVA	Adopted	Following the transformation of KPA into the KPCVA, this regulation stipulates the duties, responsibilities and organization of the Executive Secretariat of the KPCVA and sets out the criteria for the selection and the end of the function of the Director and Deputy Director of the Agency.	Completed	Drafting
29	3		Regulation	Regulation on Duties, Responsibilities and Procedures of KPCVA Commissions	Adopted	Following the transformation of KPA into the KPCVA, this regulation determines the duties, responsibilities, rules of procedure, general principles, organization and holding the sessions, and decision-making method of the KPCVA Commissions.	Completed	Drafting
30	3		Regulation	Regulation on the work of the KPCVA Supervisory Body	Adopted	Following the transformation of the KPA into the KPCVA, this regulation determines the rules of procedure, general principles, organizing and holding meetings, and decision making procedures for KPCVA Supervisory Body meetings.	Completed	Drafting
31	3	3.8	Administrative Instruction	Administrative Instruction on the Exemption of Property/User Rights Holders from Public Utility Arrears [Accumulated Debt] for Occupied Properties and Properties under the Administration of the KPCVA	Adopted	The AI determines the conditions for the exemption from public utility debt for the period during which the property was occupied or during KPCVA administration. (Note: The National Strategy only foresees only exemptions to accumulated property tax; this is an additional measure that the PRP welcomed)	Completed	Drafting

Nr. of Acts	NSPR Objective	NSPR AP Output	Type of Act	Name of Act(s)	Status	Purpose	Next Step	Type of PRP Support
32	3		Administrative Instruction	Administrative Instruction on Procedures, Conditions and Criteria for the End of Administration of Properties under Administration and those Included in the Rental Scheme of the KPCVA	Adopted	This Administrative Instruction determines the conditions and criteria for the end of administration of properties under administration and those included in the rental scheme of the KPCVA.	Completed	Drafting

TABLE KEY

Type of PRP Support	Remarks
Drafting	PRP supported drafting, either through in-house expertise or STTA support
Comments	PRP submitted written comments for available drafts
Workshop	PRP organized workshop(s) for working group members to finalize drafts

Type of Act	Remarks
Concept Document	Drafting a new law or amending an existing law requires drafting a Concept Document, which offers an assessment of the consequences of all options considered, including benefits and negative consequences, budgetary costs, as well as administrative and implementation capacity. Concept Documents are drafted by sponsor institutions and approved by the Government of Kosovo.
Law	Either drafting new laws or amending existing laws
Administrative Instruction	Sub-legal acts
Regulation	Sub-legal acts

Implementation Status	Remarks
Pending	No activities yet, or activities have been interrupted
In progress	Drafts are being prepared
Finalized	Drafts are client-ready; next step: adoption, which is beyond PRP's reach
Adopted	<u>Concept Document</u> : Government adopted the proposed draft submitted by sponsor institution; <u>Law</u> : Parliament adopted draft-law submitted by the Government; <u>Administrative Instruction</u> : Minister signed the Administrative instruction

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